

Action Plan – Mr Michael Oxley at HMP Lindholme – on 09/06/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners diagnosed with, or undergoing investigations for epilepsy are referred to the prison's lead nurse for epilepsy.	Accepted	From August 2019, the lead nurse for epilepsy is advised of all prisoners diagnosed with, or undergoing investigations for epilepsy by way of SystemOne task. This is at the point of reception (if an existing diagnosis) or at the point of referral to secondary care by the GP or ANP.	Complete Head of Healthcare
2	The Governor should ensure that an ambulance is requested immediately after a medical emergency code is called and that essential information about the prisoner's symptoms is promptly given to the Ambulance Service.	Accepted	In September 2019 a Notice To Staff (NTS 209/19) was re-issued, reminding staff that they must be aware of their responsibilities during medical emergencies, including the importance of calling a code (Code Red/ Code Blue) as soon as they have concerns about a prisoner. The NTS was issued via the line manager and staff are required to sign to say they have read and understood the content of the NTS and a copy is retained by Safer Custody.	Complete Head of Safety & Equalities
3	The Governor and Head of Healthcare should ensure that all operational and healthcare staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that escort arrangements are proportionate to risk, notably: • Staff who complete and authorise risk assessments should take full account of the prisoner's medical condition in	Accepted	The 'Graham Judgement' considerations form part of the Security Escort Risk Assessment. The Local Security Strategy (LSS) notes that in an emergency an escort can be dispatched without a risk assessment decision being recorded at the time. In these circumstances, the risk assessment forms will be completed as soon as is practicable but at least within 24 hours. This will be communicated to all managers through briefings and a Notice to Staff this will be issued in January 2020 An additional cuffing advice supplement is now in place for all escorts noting this guidance which is also available to view on the Local Security Strategy (LSS). In addition Healthcare staff will be briefed by the Security Team and also the Head of Healthcare (January 2020) to ensure that they understand the	Complete Head of, Safety & Equalities, Head of Healthcare & Security

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	<p>decisions on the continuing use of restraints.</p> <ul style="list-style-type: none"> • The medical assessment must set out the extent to which the prisoner's current state of health and mobility may impact on his ability to escape • The medical assessment must be completed and signed by a clinician • In a life-threatening emergency, prison managers should allow an ambulance to leave the prison urgently, if necessary, without the risk assessment form • Restraints should not be used during serious or invasive treatment, unless there are exceptional reasons for doing so 		<p>judgement and the link between this and the information required of them, such as mobility and health condition. Health care staff will then liaise with the Duty Governor to offer their medical opinion to aid Operational Managers in their decision making.</p> <p>Adjustments will be made to security risk assessments to ensure that these are only signed for by health care professional. This information will be disseminated to all Custody Managers and Duty Governors.</p> <p>A monthly 5% check will be completed (January 2020) on a random selection of escort documentation. This will include at least 1 emergency escort (if applicable). The review team will consist of the Head of Safety, Head of Healthcare and Head of Security. The purpose will be to review the necessity of escort and the cuffing authorisation. Minutes will be kept to note any action taken as a result</p>	
4	The Governor and Head of Healthcare should investigate the actions of those responsible for completing the security risk	Accepted	There will be a fact finding inquiry (commenced in January 2020) into the completion of the risk assessment and guidance given to all staff who complete risk assessments in line with The Local Security Strategy (LSS) and The 'Graham	Complete Head of, Safety & Equalities, Head

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	assessment for Mr Oxley's journey on 4 June and review the process for completing the medical information on the form.		Judgement'. Adjustments will be made to security risk assessments to ensure that these are only signed for by health care professional where required.	of Healthcare & Security
5	The Governor should ensure that, in line with national policy, prison staff, healthcare staff and prisoners are offered appropriate and timely support after a serious incident or a death in custody.	Accepted	<p>The Duty Governor will ensure that staff are in a safe place and that immediate needs of staff have been met including arranging for staff to go to hospital and have access to first aid provision. They should provide practical and emotional support and information - talk to staff to determine whether they need a break, or should go home, and provide Trauma Information. The local Care Team should be contacted. Gather details of all staff who have been affected and acknowledge the role of the staff involved – collect and record name and contact details.</p> <p>Guidance on the above process and Prison Service Instruction 02/2018 has been disseminated to all the Senior Management Team in January 2020.</p>	Complete Head of, Safety & Equalities
6	The Governor should ensure, in line with Prison Rule 22, that prison staff inform the next of kin of seriously ill prisoners immediately of their admission to hospital.	Accepted	A system has been put in place to identify a Healthcare member of staff who, in receipt of information concerning a potential life threatening condition, diagnosis or serious deterioration in health, will inform the Duty Governor. They will carry the radio 'H1'. The Duty Governor is then responsible for appointing a Family Liaison Officer who will ensure that the prisoner's next of kin are informed as soon as possible. Guidance on the process to follow has been disseminated to all the Senior Management Team (in January 2020) and supported by a NTS.	Complete Head of, Safety & Equalities