

# Action Plan in response to the PPO Report into the death of Daniel Boxall on 22/05/2020 at HMP Elmley

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should continue to identify and address weaknesses in measures to prevent supply of drugs into Elmley and revise the substance misuse strategy in light of the findings.	Accepted	<p>The drug strategy is regularly reviewed to ensure that the prison can continue to take all necessary action to prevent drugs entering the prison. Following Mr Boxall's death a body scanner was introduced which can detect soft packages and secreted items. The scanner is in use for all prisoners with an identified risk, including all new receptions into custody.</p> <p>In addition, all social mail is now photocopied to reduce the risk of illicit substances coming into the prison through mail, and drug detection dogs are used for other types of mail that cannot be opened. We consider any additional measures to tackle the supply of drugs getting into the prison when reviewing the strategy to ensure that our methods are up to date.</p>	Governor and Head of Drug Strategy  HMPPS	Completed
2	The Governor and Head of Healthcare should ensure that all staff, including healthcare staff, complete	Accepted	Notices to all staff (NTS) including partner agencies were issued in June 2020, and reissued in August 2021, reminding staff of the importance of submitting intelligence reports when there are concerns or	Governor and Head of Security  HMPPS	Completed



	an intelligence report when a prisoner is noticed to be behaving or interacting with others in a suspicious manner.		suspicious about a prisoner's behaviour. This is also regularly raised through staff briefings.		
3	<p>The Governor should ensure that all prison staff are made aware of, and understand their responsibilities during medical emergencies, including that staff:</p> <ul style="list-style-type: none"> <li>• understand and use the appropriate emergency code when they discover a medical emergency;</li> <li>• enter cells as quickly as possible in life-threatening situations where it is safe to do so;</li> <li>• move the prisoner away from any constricted area;</li> <li>• examine the prisoner for signs of life; and</li> <li>• commence CPR without delay unless there are signs that the prisoner is already dead.</li> </ul>	Accepted	<p>Procedures around the calling of medical emergency codes is covered in suicide and self-harm (SASH) training which all staff receive. A NTS was issued in June 2020, following Mr Boxall's death, reminding staff of the requirements set out in PSI 03/2013 <i>Medical Emergency Response Codes</i> including using the correct medical emergency codes and requesting an ambulance immediately once a code red or blue has been called.</p> <p>In addition to the NTS, aide-memoire cards containing information on the medical emergency codes were issued to all staff as a further visual reminder.</p> <p>In August 2021 a NTS reinforcing the importance of preservation of life and CPR was reissued to all staff. The notice included information on entering a cell as quickly as possible and starting CPR, if appropriate, without delay.</p>	Head of Safety HMPPS	Completed
4	The Governor should share a copy of this report with the OSG and the NOO and arrange for a senior manager to discuss the	Accepted	The Head of Safety has met with the named staff, shared a copy of the report and discussed the findings.	Head of Safety HMPPS	Completed



	Ombudsman's findings with them.				
5	The Head of Healthcare should ensure that, in accordance with European Resuscitation Council Guidelines, healthcare staff fully understand the circumstances in which resuscitation is inappropriate and are confident about applying the guidance on resuscitation appropriately.	Accepted	<p>All healthcare staff have been reminded of the guidelines on resuscitation and a copy of the guidance has been shared.</p> <p>The Head of Healthcare will continue to check staff confidence and offer support and awareness training if needed.</p>	<p>Head of Healthcare</p> <p>Integrated Care 24 Ltd (IC24)</p>	Completed
6	The Head of Healthcare should share a copy of this report with the response nurse and arrange for her clinical supervisor to discuss the Ombudsman's findings with her.	Accepted	The report has been shared with named staff and the findings discussed.	<p>Head of Healthcare</p> <p>Integrated Care 24 Ltd (IC24)</p>	Completed

