

Action Plan – Mr Keith Ryman at HMP Doncaster – Natural Cause on 26/12/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all new prisoners receive a secondary health screen within seven days of their arrival, in line with NICE guidance 57 and that there is an auditable process to follow up those who do not attend their appointment.	Accepted	<p>Prisoners now receive their second health screen, or receive an offer of a health screen within 7 days of reception. These are held either in a clinical area on the wing or in healthcare. Any prisoner not attending will be followed up to see why they haven't attended and will be reoffered a further 2 appointments if necessary.</p> <p>A patient screening audit is completed as part of PROTECT audit, measuring of those sampled there is evidence of a second reception being completed, or refusal documented, within 1 week of arrival at the establishment .</p>	<p>31/07/21</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure that there is timely identification of long-term health conditions and appropriate care plans are put in place without delay.	Accepted	<p>All existing long term conditions are identified as part of reception screening processes and the prisoner is referred to the GP for the prescribing of appropriate medication. All existing hospital appointments will be followed up and facilitated. Prisoners are also referred to Multi Professional Complex Care Clinic and discussed as per RAG rated guidance. An appropriate care plan will be in place to clearly reflect care required.</p>	<p>31/08/21</p> <p>Head of Healthcare</p>
3	The Director and Head of Healthcare should ensure that secondary care specialists are able to contact patients for pre-arranged telephone consultations.	Accepted	<p>Steps should be taken to ensure that secondary care specialists are able to contact prisoners for pre-arranged telephone consultations, such arrangements are made by the Healthcare provider and custodial staff do not take an active part in the arrangements made.</p> <p>All planned Consultant telephone appointments will be facilitated in the Healthcare department to ensure confidentiality. These will be flagged up on a daily basis. Any issues with facilitating a Consultant telephone appointment will be escalated to Hotel 25, Healthcare and the Duty</p>	<p>31/08/21</p> <p>Head of Healthcare</p>

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No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
			Manager.	
4	The Head of Healthcare should ensure that all prisoners at risk of complications from contracting COVID-19 are correctly identified.	Accepted	All at risk prisoners will be appropriately risk assessed and monitored as per guidance	31/07/21 Head of Healthcare