

Action Plan – Mr Anthony Busfield at HMP Stafford – Natural Causes on 19/01/2021

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that, in line with NICE guidelines and PSO 3050 <i>Continuity of Healthcare for Prisoners</i> , healthcare staff check the previous care given to the prisoner.	Accepted	The process was reviewed in July 2021. Admissions healthcare staff have access to patient's medical notes on System1 when patients transfer to HMP Stafford. PER is checked and as part of the first and second screening, previous history is reviewed and checked with the patient on both screening appointments. Where a patient is complex or has expressed information about their health needs the Admissions Nurse is able to review the history in detail to ascertain the health needs of this patient and signpost to other services as appropriate. This would include for example mental health services, Practice Nurse for chronic conditions. This is a standard process and is undertaken for all patients on transfer into the establishment.	Complete Head of Healthcare
2	The Head of Healthcare should ensure that prisoners at risk of falling have a regularly reviewed falls risk assessment, in line with NICE guidelines.	Accepted	<p>The process was reviewed in July 2021. Admissions healthcare staff have access to patient's medical notes on System1 when patients transfer to HMP Stafford. Previous history is reviewed and checked with the patient on both screening appointments. Where a patient is complex or has expressed information about their health needs the Admissions Nurse is able to review the history in detail to ascertain the health needs of this patient and signpost to other services as appropriate. For patients who have been identified previously as a fall risk, this would be reviewed and the patient would be referred to the Practice Nurse if deemed complex, elderly or has co-morbidities/complex health needs.</p> <p>The Head of Healthcare has dip tested a number of recent transfers in and identified that a risk assessment was completed on date of transfer</p>	Complete Head of Healthcare

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			to HMP Stafford and appropriate referrals were made, where a patient presented as elderly/complex or with mobility issues.	
3	The Head of Healthcare should ensure that care plans are individualised and are completed with the prisoner.	Accepted	Care plans for patients with complex needs are formulated by the Practice Nurse and are reviewed as part of a MPCCC meeting. They are reviewed monthly and are added to the Practice Nurse's case load in relation to their complex health needs. In relation to appointments with the patient and the practice nurse and/or ANP, such care plans are reviewed with the patient and updated accordingly. This process was reviewed in July 2021.	Complete Head of Healthcare
4	<p>The Head of Healthcare should ensure that when prisoners refuse to take critical medications (whether continuously or on separate occasions):</p> <ul style="list-style-type: none"> • a senior member of healthcare staff speaks to the prisoner and documents this in the medical record; • a medication in-possession risk assessment is carried out and the outcome is 	Accepted	<p>A new system has been introduced (in July 2021) to monitor and highlight omitted doses as part of an overall medicines management review. This includes identifying the reason for not taking prescribed medication i.e. a patient refuses, a patient DNA's at the dispensary either AM or PM or both.</p> <p>The meds administration professional (either a nurse or a Pharmacy Technician) is responsible for identifying the reason for the omission by requesting to speak with the patient during the scheduled medication round. From this discussion, the reason is documented and taken forward to the daily handover meeting where this is discussed and actions taken. This may include a medication review if a patient is consistently refusing.</p>	Complete Head of Healthcare

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	<p>recorded in the medical record; and</p> <ul style="list-style-type: none"> the prisoner's mental capacity is assessed and the outcome is recorded in the medical record. 		<p>Medication in possession risk assessments are completed within 72 hours from the date that a patient transfers into HMP Staff. These are completed by the Pharmacy Technicians and the in possession risk assessment is documented on the patient record. Where a status may change during their sentence, this can be completed by a professional at any time. For example if healthcare are made aware that the patient has been placed on an ACCT.</p> <p>The patient's mental capacity is assessed at the primary and secondary screening when transferring to HMP Stafford. If a patient's mental capacity appears to have changed at any point, a mental health capacity assessment is completed and documented onto their health record/notes. A referral would then be completed to the mental health team for review and assessment.</p>	
5	<p>The Head of Healthcare should ensure that all staff understand their professional requirement in record keeping, to make clear, accurate, timely and contemporaneous notes in prisoners' medical records.</p>	Accepted	<p>The issue of record keeping was highlighted (in April 2021) in the daily handover with all clinical staff, outlining their responsibility for ensuring that accurate and timely entries are made into the patient record.</p> <p>This is revisited periodically and is discussed through the daily handover and documented on the handover sheet.</p>	<p>Complete Head of Healthcare</p>