

# Action Plan in response to the PPO Report into the death of Nicholas Copeland on 21/01/2021 at HMP Norwich

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that healthcare staff use a structured assessment tool, such as NEWS2, to help assess and monitor acute illness and that they respond appropriately to any deterioration in the patient's condition.	Accepted	<p>A Deteriorating patient pathway has been mapped, outlining the process for ongoing monitoring, tools, support and escalation process. The pathway is in place, has been read, and signed by all staff. It is also available on all wings as a reference guide (September 2021).</p> <p>All staff have NEWS2 quick reference guides. NEWS2 training will be complete for all staff.</p> <p>NEWS2 record audit is to be undertaken quarterly.</p>	Head of Healthcare	<p>Complete</p> <p>31 October 2021</p> <p>1 January 2022</p>

