

Action Plan – Vernon Saunders - HMP Dartmoor - 16/08/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff use a structured assessment tool, such as NEWS, to help assess and monitor acute illness and that they respond appropriately to any deterioration in the patient's condition.	Accepted	<p>All nursing staff have completed NEWS2 e-learning training in February 2018.</p> <p>NEWS score templates have been added to SystmOne and are routinely used when undertaking clinical observations for deteriorating patients.</p> <p>PROTECT audit (Patient Screening, Recordkeeping, Ongoing medical treatment, Take Action-ACCT, Emergency response, Continuity of Information, Tackling abnormalities) was completed in March and June 18 and this confirms evidence of NEWS scores within sampled medical records.</p>	<p>Completed.</p> <p>Head of Healthcare</p>
2	The Head of Healthcare should ensure that healthcare staff accurately and contemporaneously record actions, in accordance with the required standards of the General Medical Council and the Nursing and Midwifery Council. An audit of record keeping should be undertaken to check compliance with professional standards and the outcomes acted upon.	Accepted	<p>Record keeping awareness training delivered to healthcare staff 29th June by NHSE.</p> <p>PROTECT audit completed and this includes review of clinical records and record keeping.</p> <p>Further non-prescribing documentation audit to be completed.</p>	<p>Completed</p> <p>Completed</p> <p>31.08.2018</p> <p>Head of Healthcare</p>