

Action Plan – Mr Joseph Donoghue at HMP Leicester – SID on 14/12/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that staff manage prisoners identified as at risk of suicide or self-harm in line with national instructions, ensuring that:</p> <ul style="list-style-type: none"> •case reviews are multidisciplinary and include staff who have had previous contact with the prisoner, such as key workers or the ACCT assessor, where appropriate; and •risk reduction plans are specific, meaningful, tailored to the individual to reduce their risk and completed before ACCT monitoring is stopped. 	Accepted	<p>The new ACCT v6 has been implemented at HMP Leicester and the quality assurance process includes continuity of ACCT case coordinators, multi-disciplinary review teams, and the appropriate closure of ACCTs.</p> <p>Safer Custody administrators assign ACCT case coordinators to new cases, taking into consideration individual work load and availability. All case coordinators are trained via the national approved training programme and have been instructed to schedule reviews around their attendance pattern to ensure continuity.</p> <p>The Safer Custody Custodial Manager (CM) emailed all case coordinators emphasising the importance of ACCT reviews being multi-disciplinary when the new ACCT V6 was implemented earlier this year. All attendees must sign the case review form and quality assurance checks ensure that relevant teams and colleagues are invited to reviews where appropriate.</p> <p>Care plan support actions are created in agreement with prisoners and other attendees at case reviews and are discussed at each review to ensure that actions are being completed appropriately. There is a quality assurance process in place to check care plan actions and care plans are discussed with individual case co-ordinators at supervision sessions. Any trends identified are discussed at the monthly safer custody meeting.</p> <p>At the weekly safety intervention meeting (SIM) all prisoners subject to ACCT monitoring are discussed. Attendance at the SIM includes those involved in supporting the care plan and case reviews.</p>	Head of Safer Custody Completed

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			<p>Prisoners are subject to post-closure monitoring for seven days and a daily record of monitoring must be completed to ensure that closure of the ACCT is appropriate. ACCT documents can now be re-opened up to six weeks after closure if there are any concerns that a prisoner's level of risk has increased and further support is required.</p>	
2	<p>The Governor should ensure that when a prisoner is segregated:</p> <ul style="list-style-type: none"> •staff establish whether the prisoner is subject to ACCT procedures or in an ACCT post-closure period; and •if so, they consider alternatives to segregation, hold an immediate ACCT review, and consider whether there are exceptional circumstances for continuing segregation. 	Accepted	<p>Under the new ACCT V6 process, any prisoner located in segregation who has been subject to ACCT monitoring in the past 28 days must have a defensible decision log opened and staff check to confirm if prisoners have recently been supported through the ACCT process. The log is reviewed daily to ensure that it is appropriate for prisoners to be located in the segregation unit, frequency of observations have been appropriately set, and alternatives to segregation have been considered.</p> <p>If it is deemed necessary for a prisoner to be segregated whilst on an open ACCT or an ACCT in post-closure an immediate ACCT review takes place.</p> <p>Guidance on these requirements has been circulated to all segregation unit officers, case coordinators and duty governors. The ACCT V6 mandatory quality assurance process monitors the opening and completion of ACCT defensible decisions and ACCT reviews for all prisoners held in segregation.</p>	Head of Safer Custody Completed

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3	The Governor should share this report with the Head of Reducing Offending and discuss the Ombudsman's findings.	Accepted	The staff member is no longer based at Leicester so a copy of the report has been shared and the opportunity to discuss the Ombudsman's findings has been offered.	Governor Completed
4	The Head of Healthcare should share this report with the learning disabilities nurse and discuss the Ombudsman's findings.	Accepted	A copy of the report has been shared and the Ombudsman's findings discussed during clinical supervision.	Head of Healthcare December 2020
5	The Prison Group Director for the East Midlands should arrange a meeting with the Ombudsman to discuss continuing concerns about the quality of ACCT procedures at HMP Leicester.	Accepted	The Prison Group Director (PGD) for the East Midlands would welcome a meeting with the Ombudsman to discuss the work being carried out around suicide and self-harm at HMP Leicester. The PGD will write to the Ombudsman to arrange a meeting and a visit to the prison to see how work is being put into action.	East Midlands Prison Group Director Completed – Meeting took place 20 September 2021
6	The Governor should ensure that: •officers carry out scheduled observations in the segregation unit; and	Accepted	Since December 2020 the Segregation CM has been carrying out monthly assurance checks to ensure that hourly observations are taking place in line with requirements and results are discussed at the quarterly Senior Management and Review Group (SMARG) meeting. A Notice To Staff (NTS) was issued in May 2021 reminding staff that the unit must not be left unattended at any time.	Head of Safer Custody Completed

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	<ul style="list-style-type: none"> the segregation unit is not left unstaffed except in an emergency. 			
7	<p>The Governor should ensure that:</p> <ul style="list-style-type: none"> staff complete an intelligence report when a prisoner is suspected of substance misuse or of being involved in the prison's illicit drug culture; and the security department investigates where appropriate. 	Accepted	<p>Staff are regularly reminded through NTS and briefings of the importance of completing intelligence reports (IR) if they believe that a prisoner is either involved with drug taking or is seen to be under the influence.</p> <p>All incidents of prisoners believed to be under the influence of illicit substances are reported to the Orderly Officer and recorded on the daily briefing sheet. Reported incidents are quality assured by the security department who now check that an IR has been submitted for all incidents and analyse the reports, investigating further where appropriate.</p> <p>Reported incidents are also scrutinised at the weekly SIM where relevant follow up actions can be discussed.</p>	Head of Security Completed
8	<p>The Governor should commission an investigation into the use of force in the segregation unit on 10 December 2019 and the injuries Mr Donoghue sustained.</p>	Accepted	<p>A review of the use of force footage and paperwork was carried out following Mr Donoghue's death. The review found that the use of force was justifiable and proportionate, and considered that no further action was required. The use of force committee also reviewed the incident and raised no issues.</p>	Governor Completed
9	<p>The Governor should share this report with Custodial</p>	Accepted	<p>A copy of the report has been shared and the Ombudsman's findings discussed.</p>	Governor Completed

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	Manager A and discuss the Ombudsman's findings.			