

Action Plan in response to the PPO Report into the death of Mr David Cook on 24/12/2020 at HMP Frankland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and Head of Healthcare should ensure that if a prisoner at risk of serious illness from contracting COVID-19 declines to shield, it is documented in their medical and personal records.	Accepted	Staff were reminded to document this in patients clinical records in September 2021. Information was provided by the COVID team.	Healthcare and Prison	Complete
2	The Head of Healthcare should ensure that healthcare staff know the range of symptoms of COVID-19 and are able to access a comprehensive list for reference, if there is doubt.	Accepted	COVID SOP (Standard Operating Procedure) is now available for reference (from September 2021). If staff have any concerns regarding COVID symptoms this would be discussed within staff handovers.	Head of Healthcare	Complete
3	The Head of Healthcare should ensure that: <ul style="list-style-type: none"> healthcare staff promptly follow the advice given by senior clinicians; 	Accepted	Staff are to be reminded that advice given by senior clinician is followed. This will be done via staff handover.	Head of Healthcare	Complete



	<ul style="list-style-type: none"> all interactions and decisions are fully and accurately documented in prisoners' medical records. 		Staff completed clinical documentation course (September 2021). This is monitored via record keeping audits that are completed quarterly.		
4	<p>The Head of Healthcare should ensure that there are appropriate facilities for patients with palliative care needs, including:</p> <ul style="list-style-type: none"> installing pressure relieving equipment at an early stage to increase comfort and minimise the risk of pressure damage; and earlier consideration of use of continuous symptom relief via a syringe driver. 	Accepted	<p>Although this man was on a level 2 pressure relieving mattress, on return to department assessment, for an airflow needs to be demonstrated at the earliest opportunity and the Head of Healthcare will ensure that this is communicated with the team and evidenced in records.</p> <p>The Head of Healthcare will work with the palliative care team to ensure we can evidence that consideration of the use of continuous symptom relief via a syringe driver has occurred at the earliest point in clinical presentation.</p>	Head of Healthcare	December 2021
5	<p>The Governor and Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> all staff undertaking risk assessments for prisoners taken to hospital understand the legal position, and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time; 	Accepted	<p>This has been a repeated recommendation. There has already been training regarding the Graham Judgment and audit carried out. This will also be cascade to new members of healthcare staff.</p> <p>The Head of Healthcare and the Head of Security have also completed a review of the manner in which health care staff contribute to the escort risk assessment process. Where medical in confidence issues permit, health care staff will provide information of any serious medical condition and mobility which would</p>	Head of Healthcare / Head of Security	Complete



	<ul style="list-style-type: none"> • the security risk assessment is fully completed; • healthcare staff fully and accurately reflect the current health and mobility of a prisoner when they complete an escort risk assessment; and • restraints are not used during serious or invasive treatment, unless there are exceptional reasons for doing so. 	<p>limit an individual's risk to the public and risk of escape.</p> <p>Also, the correct use of the Graham Judgement is discussed at an education session to healthcare staff.</p> <p>This will now allow operational managers the opportunity to make better informed decisions when signing off such risk assessments. As this is a requirement of the Graham judgement that authorising managers must take account of the health/mobility of the prisoner at the time.</p> <p>Security / Operational managers are aware of the need to ensure all sections of the Risk assessments are fully complete and this is also subject to QA checks and audit.</p>		
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