

Action Plan – Mr Derek Booth at HMP Moorland – Natural Causes on 04/11/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare at HMP Moorland should ensure that healthcare staff manage long-term medical conditions in line with the National Institute for Health and Care Excellence (NICE) guidelines.	Accepted	<p>NICE Pathway has been reviewed in January 2021 for the management of Hypertension.</p> <p>This included a learning the lessons bulletin being issued to staff January 2021 to follow the pathway way and ensure high blood pressure is routinely monitored</p>	<p>Complete</p> <p>Head of Healthcare</p>
2	The Head of Healthcare at HMP Moorland should ensure that nursing care plans are put in place for those with long-term conditions.	Accepted	A process has been agreed in February 2021 so that during each long term weekly QOF review, the appropriate care plan for annual monitoring of patients, with a specific disease that is relevant to the current QOF guidance, will be routinely attached to the patient’s individual record and reviewed. The review date will be updated to evidence that this has been reviewed as required.	<p>Complete</p> <p>Head of Healthcare</p>
3	The Head of Healthcare at HMP Moorland should ensure that the escalation process is followed when an unregistered member of staff identifies health issues that need to be assessed by a registered nurse.	Accepted	All unregistered members of staff have been advised (January 2021) that the expectation is they will use the appropriate template to record the health need, ensure documentation in the medical records, that an entry is made in the handover sheet and a clear email is sent to the nursing staff to evidence that they have communicated the results and concerns to the duty nurse or manager and copied a manager. This will ensure an auditable trail of communications is evidenced and can be audited for compliance.	<p>Complete</p> <p>Head of Healthcare</p>

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4	The Head of Healthcare at HMP Moorland should ensure that prisoners who fail to attend for medical appointments are followed up, in line with the local policy.	Accepted	This process has been reviewed in January 2021 and all staff have been issued with the DNA Local Operating Procedure for information. This includes how to ensure patients are issued another appointment or seen face to face if the appointment is essential in terms of risk monitoring outcomes for continued clinical interventions	Complete Head of Healthcare
5	The Head of Healthcare at HMP Leeds should ensure that blood tests are arranged and followed up promptly.	Accepted	This specimen management process will be reviewed by the end of April 2021 by the Head of Healthcare to ensure timely review of blood test results and ensure follow up occurs .	April 2021 Head of Healthcare
6	The Head of Healthcare at HMP Leeds should ensure that there is a robust and auditable process for prescribing statins and other medication.	Accepted	A SystemOne prescribing indicator report will be built and used, in order to audit medical records. This will include ascertaining who requires statin therapy, which has been measured against the quality indicator framework for primary and secondary prevention of cardio vascular disease and in line with NICE Guidance CG181.	May 2021 Head of Healthcare
7	The Governor should ensure that the Ombudsman's commendation is shared with the key worker, as well as the other wing and bedwatch staff responsible for Mr Booth's care.	Accepted	The Ombudsman's report has been shared with the Officer and staff responsible for Mr Booth's care, all were commended for their attention and diligence. A Nomination form was submitted for the Officer to HMPPS Moorland reward and recognition panel in April 2021.	Complete Governor