

Action Plan – Mr Raymond Boyle at HMP Northumberland – Unclassified on 19/05/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare should:</p> <ul style="list-style-type: none"> • ensure that healthcare staff record any interventions in a prisoner's medical record in line with the Nursing and Midwifery Council's guidance on record keeping; and • speak to Nurse A to remind her of this. 	Accepted	<p>Group supervision is provided to all Healthcare staff on a regular basis and the importance of recording any interventions within a prisoner's medical record is included as a topic for discussion.</p> <p>Nurse A has been present at these sessions and has also received management supervision, where this has been highlighted.</p> <p>Record keeping is also a mandatory audit which is completed three times a year. This looks at any short falls with regards to documentation in line with the NMC guidance on record keeping and non-compliance is followed up with staff as necessary.</p>	Head of Healthcare, Completed
2	<p>The Director should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, including that:</p> <ul style="list-style-type: none"> • staff know when to enter a cell; and • staff promptly use an emergency code to effectively communicate the nature of an emergency so 	Accepted	<p>Following Mr Boyle's death, the night operating procedures have been updated and circulated to all night staff. All night patrol staff have been given additional training about the need to enter a cell as quickly as possible in circumstances where there is a potentially life threatening situation and that staff may enter a cell on their own. However, the training also makes clear that this is subject to a dynamic risk assessment being undertaken and subject to the member of staff calling for assistance, via the radio, giving their exact location. This training will also be refreshed during regular training days, which take place twice per year.</p> <p>Furthermore, a revised staff notice has been published regarding emergency code systems, including the need to use an emergency code, red or blue. The notice also includes a reminder of the urgent actions that must be taken to ensure that the nature of an incident is communicated effectively to prevent</p>	Head of Safer Custody Completed

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	there are no delays in calling an ambulance.		any delay in calling an ambulance. The notice will be re-issued twice a year to ensure staff receive a regular reminder of these instructions.	
3	The Director should ensure that the key drug issues at Northumberland are identified and that the prison's local drugs strategy is revised to ensure that these key issues are being addressed.	Accepted	<p>Following a workshop day held with relevant managers across the prison and other key stakeholders, the Drug Strategy has been refreshed and renewed. The new strategy identifies the key issues at HMP Northumberland and incorporates a comprehensive action plan. Progress against the action plan is reviewed at monthly Drug Strategy meetings.</p> <p>Highlights of key developments include:</p> <ul style="list-style-type: none"> • The recruitment of a dedicated drug supply reduction manager • The recruitment of a drugs dog handler • Developed procedures to restrict the access of residents known or suspected of sending drugs through the mail system • Introduction of a body scanner • Increase in suspicion based mandatory drug testing • Deploying staff to target those bringing drugs into the prison through social visits • Revised protocol for residents who are suspected to be under the influence. 	Deputy Director Completed