

Action Plan – Mr Anthony Clacher at HMP Guys Marsh - Self-inflicted on 21/03/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Chief Executive of HMPPS should provide the Ombudsman with a revised date for issuing detailed national guidance on measures to reduce the supply and demand of drugs in prisons, and an assurance that this new date will be met.	Accepted	The Prison Drug Strategy was published in April 2019 and provides overarching direction for HMPPS and key partners, while the guidance provides practical advice and examples of good practice and will be embedded across the prison estate.	Completed CEO HMPPS
2	The Governor should ensure that, when a cell door is unlocked, staff satisfy themselves of the safety of the prisoner and that there are no immediate issues that need attention.	Accepted	All Staff have completed Suicide and Self Harm training (SASH) which covers the importance of welfare checks. Wing managers continue to conduct assurance checks to ensure that welfare checks are being undertaken appropriately, and staff are regularly reminded at morning briefings of the importance of completing welfare checks and signing the roll to state this has been done.	Completed Head of Safer Custody
3	The Governor should ensure that staff manage prisoners identified as at risk of suicide and self-harm in line with national guidelines, including: • ACCT care maps should have specific, meaningful actions aimed at reducing prisoners' risk to themselves and progress should be	Accepted	All Custodial Managers and Senior Officers have now completed ACCT case manager training, which covers the importance of appropriate caremaps as part of the ACCT process, particularly that actions must be specific to the prisoner and aimed at reducing risk, and that these must be closed before ACCT monitoring is stopped. HMP Guys Marsh are implementing one to one supervision sessions between a member of the Group Safety team and ACCT case managers as part of assurance checks. The first session is scheduled to take place in May and if any issues are identified the Group Safety Team will advise on support and further training needs.	August 2019 Head of Safer Custody

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	considered and documented at each review. • All care map actions have been completed before ACCT monitoring is stopped.		Recently trained staff have been booked in for refresher training in March 2020.	
4	The Governor reminds staff of the guidance in PSI 04/2017 about the unobtrusive use of body-worn cameras in lifesaving medical intervention.	Accepted	A notice to staff was issued in February 2019 reminding staff of the importance of ensuring decency when using a body worn camera (BWC). This has also been added as a discussion point in Suicide and Self Harm training (SASH) for new staff, due to be completed by October 2019, and also to ACCT assessor training courses. National guidance on BWCs is now embedded at HMP Guys Marsh with regular reminders on using BWCs appropriately when responding to an emergency forming part of the morning briefings.	October 2019 Head of Safer Custody