

**Action Plan – Mr William Williams at HMP Wormwood Scrubs – AFI on 29/12/2018**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Heads of Healthcare at HMP Bedford and HMP Peterborough should ensure that prisoners' prison medical records are shared with the community GP on release.	Accepted	<p>HMP Bedford: A system will be implemented, for a planned release, that will ensure a patient summary and a list of their current medications are emailed to the GP on that day. Unplanned releases will be identified the following working day and the information will be sent to the GP.</p> <p>The system will be spot checked on a monthly basis for the first 6 months to ensure compliance.</p> <p>HMP Peterborough: Upon release all prisoners are given a discharge letter for their GP. Those who are not registered are given an NHS letter providing instructions on how to register with a GP. The process for accessing medical records is GP led as the system will show that there has been a period of imprisonment. The GP must submit a request to the prison for the summary record to be sent securely via NHS email.</p>	Head of Healthcare HMP Bedford June 2020
2	The Head of Healthcare and the lead clinician for substance misuse at HMP Wormwood Scrubs should review the way in which urine drug screening tests are used and the results are reviewed to ensure that, before methadone detoxification is initiated, the results are considered in addition to all the available clinical information to establish if any other substances have been	Accepted	<p>The regional lead GP is supporting the service in training and supervision for GPs regarding complex prescribing issues. The locum GP is being supported by the regional lead GP in undertaking a reflection and addressing any area where there is a gap in knowledge.</p> <p>The Local Operating Policy (LOP) for prescribing in Reception is currently under review by the Principal Pharmacist. Once this has been updated, it will be shared with the GPs and ANPs working in reception.</p> <p>Polypharmacy reviews are carried out daily for the first night centre by the pharmacy team. This means that prescriptions for patients who arrived at the prison the previous day are reviewed. Patients who are on 4 or more medications are met with by a member of the pharmacy team and their medications discussed/reviewed. Contraindications are considered and</p>	Head of Healthcare June 2020

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	<p>taken by the prisoner which could produce a positive opiate response.</p>		<p>medications stopped or substituted where possible to ensure safe prescribing.</p> <p>Substance misuse patients who have been located on the Conibeere Unit from reception are reviewed the following day by the Substance Misuse GP or Substance Misuse Prescriber.</p> <p>The process for patients who are identified as being on 2 or more sedating medications is to be added to the Polypharmacy Local Operating Procedure.</p> <p>A flowchart for prescribing on the Conibeere Unit, specifically re-introducing medication is being developed and will include a process for ongoing observation and ensuring stabilisation before moving patients on to normal location.</p>	
3	<p>The Head of Healthcare and the lead GP at Wormwood Scrubs should meet the two GPs involved in this case and review the clinical care provided to Mr Williams with them in a structured way.</p>	Accepted	<p>A meeting was held with the first GP. The second GP is a locum GP and arrangements have been made by the regional lead GP to discuss the clinical care and provide the support needed. A reflective training session with the regional lead GP is planned for all prescribers in April 2020.</p> <p>A comprehensive review of the patient record is being carried out by the Substance Misuse Clinical Lead to identify gaps in the points of care and where documentation could be improved from a nursing perspective. Learning from this incident will be shared with the wider team during handover and management meetings, completed by April 2020.</p>	<p>Head of Healthcare and Regional Lead GP April 2020</p>
4	<p>The Head of Healthcare at Wormwood Scrubs should ensure that all prescribers of medication consider the effects of prescribing multiple</p>	Accepted	<p>The Local Operating Policy for prescribing in reception is under review by the Principal Pharmacist, this will be complete by April 2020.</p> <p>A comprehensive review of the patient record is being carried out to identify gaps in the points of care and where documentation could be improved from a</p>	<p>Head of Healthcare April 2020</p>

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	<p>medications which affect breathing, to ensure that:</p> <ul style="list-style-type: none"> <li>•There is a clear risk/benefit analysis; and</li> <li>•There is appropriate clinical oversight and that vital sign observations are carried out as required.</li> </ul>		<p>nursing perspective. Learning from this incident will be shared with the wider team during handover and management meetings.</p> <p>Polypharmacy reviews are carried out daily on First Night Centre by the Pharmacy Team. This means that prescriptions for patients who arrived at the prison the previous day are reviewed. Patients who are on 4 or more medications are met with by a member of the pharmacy team and their medications discussed/reviewed. Contraindications are considered and medications stopped or substituted, where possible to ensure safe prescribing.</p> <p>All patients with polypharmacy are reviewed by the Pharmacist within 2 weeks of their arrival. Medicines and diagnoses will be discussed and alternatives explored, if appropriate. Referrals to other services/hospital will be discussed and made, if necessary.</p> <p>A training session on signs of toxicity was held in March 2020. Guidance on signs of toxicity has been shared with prison colleagues on the Conibeere Unit.</p> <p>Healthcare training sessions are open to prison colleagues to attend.</p>	