

**Action Plan – Mr Ian Pitts at HMP Whatton – Natural Causes on 30/03/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that all patients diagnosed with diabetes, have an individualised diabetic care in plan, in line with NICE guidance [NG28].	Accepted	All Diabetic patients have a Diabetes management care plan and for those whose diabetes is not stable they will have additional care plans for monitoring.	Complete  Matron
2	The Head of Healthcare should ensure that prisoners at risk of falling have a falls risk assessment in place which is reviewed regularly, in line with NICE guidelines.	Accepted	Our normal practice is to undertake falls assessments with our older patients when there are indications to do so.  All staff have been resent the criteria for undertaking a falls risk assessment and referring on to the Older persons Physiotherapist and Occupational Therapist for review (December 2020).	Complete  Head of Healthcare
3	The Head of Healthcare at HMP Hewell should ensure that all previous completed DNACPR forms accompany a patient when they are transferred to another prison.	Accepted	A Notice to Staff will be issued by way of a reminder for staff to ensure that all past completed DNACPR forms accompany the prisoner upon transfer to another prison.	December 2021  Head of Healthcare
4	The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies. In particular, staff should:  • enter a cell where there appears to be immediate danger to life, subject	Accepted	Notices to staff have been published (in December 2020) providing further guidance on dynamic risk assessments for entering cells in patrol state and also the use of emergency codes. (Notices attached below.)  Night Managers have been requested to discuss dynamic risk assessments and emergency codes with each member of staff on the first night of each set of nights.	Complete  Governor

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	to a dynamic risk assessment; and  • use an emergency code immediately there are serious concerns about the health of a prisoner to alert control room staff to call an ambulance automatically.		Governors check for understanding of dynamic risk assessment and emergency codes when conducting monthly night visit.	
5	The Governor should share this report with Officer A and ensure that a senior manager discusses the Ombudsman's findings with her.	Accepted	Officer A no longer works at HMP Whatton and has taken up a post outside of HMPPS.	Complete