

# Action Plan in response to the PPO Report into the death of Mr Ralph Clarke on 07/02/2021 at HMP Stafford

Rec No	Recommendation	Accepted / Not Accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all decisions that affect the management of a patient are recorded in SystmOne records.	Accepted	<p>It is acknowledged that in this particular case there were issues around the documentation of clinical decisions made in relation to the management of the clinical care and that effectively the documentation was not at the professional standard required.</p> <p>Communication with the clinical team was undertaken (in July 2021) to ensure that all decisions made with regards to clinical interventions and associated care are documented in full on the patient record.</p> <p>This forms part of the requirement for timely and accurate record keeping and thus was re-enforced with the clinical team through email and daily handover (July 2021).</p>	Head of Healthcare, HMP Stafford	Complete



2	<p>The Head of Healthcare should ensure that all decisions made about the care and treatment of a patient are discussed with that patient and recorded or that a record is made that the decision was made 'in the best interest of the patient' due to a proven lack of capacity.</p>	Accepted	<p>It is recognised that it is a professional requirement to involve patients in their clinical care and decisions relating to their care planning.</p> <p>Where a patient lacks capacity it is recognised that healthcare professionals should clearly document where interventions are in place and treatment or care is carried out in the best interests of the patient due to such capacity issues.</p> <p>This also forms part of the requirement for timely and accurate record keeping and thus was re-enforced with the clinical team through email and daily handover in July 2021.</p>	Head of Healthcare, HMP Stafford	Complete
---	--	----------	---	----------------------------------	----------

