

Action Plan in response to the PPO Report into the death of Mr Rex Norton Case on 03.06.2021 at HMP Ashfield

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare or delegated members of the wider healthcare team should ensure that the NEWS2 tool is used consistently to monitor clinical deterioration.	Accepted	<p>Audit of NEWS2 is to be completed in Quarter 4 to ensure the following measures:-</p> <p>NEWS 2 is the tool consistently used for clinical observations;</p> <p>When there are recommendations to repeat the NEWS2, this must be a full set of clinical observations to inform the NEWS2 score and not just one observation parameter that was causing concern; and</p> <p>There must be clear action plans documented in the SystemOne records in line with the escalation trigger tool.</p>	<p>Head of Clinical Services</p> <p>Clinical Services Manager</p>	March 2022
2	The Head of Healthcare or delegated members of the wider healthcare team should provide appropriate training to ensure	Accepted	Restore2 training will be delivered to the healthcare team, across both registered and support staff.	Head of Clinical Services	November 2021



	healthcare staff are competent in the use of NEWS2.		Chain of escalation regarding the deteriorating patient is to be shared across the team and displayed in the healthcare area.	Clinical Services Manager	
3	The Head of Healthcare or delegated members of the wider healthcare team should audit the long term conditions project to ensure that systems are in place to manage long term health conditions in line with NICE guidelines.	Accepted	Audit is scheduled for Quarter 4 2021/22.	Head of Clinical Services	March 2022
4	The Head of Healthcare or delegated members of the wider healthcare team should review and implement the 'Care of prisoners' pathway, to ensure there is a smooth transition between hospital and prison.	Accepted	<p>The care of prisoner's pathway is under review. A working group has been developed inclusive of clinical and operational healthcare leads, as well as prison colleagues (namely security) and joint healthcare/HMPPS/Serco forums such as the Local Delivery & Quality Board Group.</p> <p>First meeting with our local hospital trust is scheduled for Monday 8th November 2021 with regular review meetings to be arranged to develop and finalise the pathway, ready to submit to clinical cabinet for ratification and then implementation. The existing pathway continues to be utilised in its current version.</p>	Head of Healthcare Clinical Director	January 2022

