

**Action Plan - Mr John Murphy at HMP Risley – 11/03/2019**

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Heads of Healthcare at HMP Liverpool and HMP Risley should ensure that, in line with NICE guidelines and PSO 3050 Continuity of Healthcare for Prisoners, reception staff routinely request prisoners' community health records.	Accepted	<p>A GP request for information will be requested for prisoners who have complex health care needs such a Chronic Disease. The healthcare care team also receive external hospital information, if a prisoner has received care and treatment, Mental health services can also be requested for information. A healthcare discharge letter is supplied the prisoners GP on release, which summarises care provided within custody.</p> <p>HMP Risley will able to access GP computer based records, where an individual has given their consent to enable sharing. This provision will be extended to all medical records held (subject to patient consent) when the prison IT system is enabled on the complete NHS Spine later in 2019.</p> <p>All men repected at HMP Liverpool sign consent for release of information of health records. As a contingency, where consent forms are not signed, the admin team are tasked with the instruction to request health records. Dip audits were conducted in August 2019 when, 18 records were viewed and all verified consent.</p>	<p>Complete</p> <p>Head of Healthcare HMP Risley</p> <p>Complete</p> <p>Head of Healthcare HMP Liverpool</p>
2	The Head of Healthcare at Risley should ensure that all new prisoners receive secondary health screens.	Accepted	Secondary Health Screens are now completed (from June 2019) on first night reception due to high numbers of DNA rates.	<p>Complete</p> <p>Head Of Healthcare</p>
3	The Head of Healthcare at Risley must develop a clear protocol for the management of prisoners with hypertension and ensure that prisoners with high blood pressure are effectively	Accepted	HMP Risley appointed a band 6 practice nurse in August 2019 who will provide support for prisoners who have a long term condition including heart disease. Primary care staff complete a care plan and record patients clinical	<p>Complete</p> <p>Head of Healthcare</p>

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	managed and monitored, in line with NICE guidelines.		observations within system one.	
4	The Head of Healthcare at Risley should ensure that staff consistently use the National Early Warning Score (NEWS) system to assess and monitor patients with acute symptoms and to support clinical decision-making.	Accepted	NEWS score is routinely used by the healthcare team and monitored weekly via the Patient Safety Meeting. Staff completed the NEWS e-learning module in June 2019.	Complete Head of Healthcare
5	The Head of Healthcare at Risley should ensure that prisoners at risk of falls have an appropriate risk assessment, in line with NICE guidelines and that after an unwitnessed fall, neurological observations are taken.	Accepted	HMP Risley healthcare staff are to be advised and supported to ensure that a falls risk assessment is completed and all prisoners who have a fall and sustain a head injury have neurological observations taken. There is a neurological assessment template read coded within system one. There is a Falls Risk assessment form (FRAT Form) embedded and read coded in system one. This must be completed for prisoners over 65 years of age	September 2019 Head of Healthcare
6	The Head of Healthcare at Risley should ensure that there is regular and effective liaison with secondary care services when a prisoner is in hospital.	Accepted	Staff have been advised via Lessons Learned and Clinical Supervision sessions to ensure regular communication is made to the hospital when prisoners are admitted. Healthcare staff update patient details in outpatient treatment room and discuss at daily handover.	Complete Head of Healthcare
7	The Governor should ensure that next of kin contact details are completed, kept up to date and readily available if a prisoner becomes seriously ill.	Accepted	All prisoners should have their next of kin logged on reception into a local prison. On transfer to HMP Risley, as part of our induction, we confirm next of kin details with the prisoner on reception and record this in the induction booklet. If there is any changed we amend this.  In September 2019 Safer Custody will publish a notice to prisoners asking	September 2019 Head of Safer Custody

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			them to update their next of kin details. This will then be carried out again on a 6 month basis. Any nil recorded next of kin details are monitored in the monthly performance report and any discrepancies raised with Safer Custody.	
8	The Governor and Head of Healthcare at Risley should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner; are based on the actual risk the prisoner presents at the time; and are not used during serious or invasive treatment, unless there are exceptional reasons for doing so.	Accepted	<p>The healthcare staff are asked to complete an external hospital risk assessment form. The nursing staff will record the procedure/treatment required to support the discipline staff in the use of restraints and decision making process.</p> <p>Authorising Governors will be contacted and made aware of the Graham Judgement and the considerations that must be given for the use of restraints taking into account the health of the prisoner.</p>	<p>September 2019</p> <p>Head of Healthcare</p> <p>Head of Safer Custody</p>
9	The Governor should ensure that all relevant sections of the risk assessment are completed, including medical information on how the prisoner's current state of health has an impact on his mobility; and confirmation that prison staff have taken this information into account in assessing the prisoner's current level of risk.	Accepted	The current risk assessment does provide the opportunity for our Healthcare Department to make comments on the health and mobility of the prisoner in question. This is considered by the CM and the Governor when decisions regarding the need and appropriateness of restraints are made. The levels of detail required from the Healthcare Department will be discussed with the head of Healthcare and improvements made. A new section has been added to the current escort risk assessment and also the bed watch risk assessment that further assesses the mobility and age of the prisoner. This, along with the healthcare information, should allow for more proportionate and decent restraint decisions to be made.	<p>31 August 2019</p> <p>Head of Security and Head of Healthcare</p>