

# Action Plan in response to the PPO Report into the death of Mr Gerard Toner on 06/08/2019 at HMP Leeds

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare and Lead Pharmacist should ensure that an effective system is in place to ensure that prisoners receiving treatment for psychosis or schizophrenia receive regular health checks, in line with the frequency outlined in NICE QS80, Psychosis and Schizophrenia in Adults.	Accepted	All patients receiving treatment for psychosis or schizophrenia receive regular health checks as part of the NHS Annual Physical Health Checks.  From August 2020, this piece of work is undertaken and audited monthly by the wellbeing co-ordinator in the mental health team. This gives the opportunity for identifying other health issues with a cohort of patients that can at times disengage.	Head of Healthcare Practice Plus Group	August 2020
2	The Head of Healthcare should ensure that visiting psychiatrists are supported to refer patients onto secondary care when appropriate, to avoid delays in referrals.	Accepted	A substantive Psychiatrist has been in post since 2019 and engages with the mental health team weekly as part of an MDT. This gives the opportunity to raise any referrals and be supported by the admin team with the processing of referrals. In addition to this Psychiatrists have allocated admin time to ensure they have the protected time to complete comprehensive referrals.	Head of Healthcare Practice Plus Group	December 2019
3	The Governor and Head of Healthcare should ensure that all staff undertaking and reviewing risk	Accepted	In such circumstances as an emergency escort:	Head of Safety / Head of Healthcare	September 2021



	<p>assessments for prisoners admitted to hospital understand the legal position on the use of restraints, and that assessments fully take into account the prisoner's health and are based on the actual risk he presents at the time.</p>	<p>Healthcare will brief staff about the importance of risk assessments reflecting a prisoner's current health;</p> <p>The Custodial Manager group will be briefed about reviewing healthcare considerations and making their assessment based on a prisoner's health and to raise any concerns on the level of restraints with healthcare; and</p> <p>The Senior Management Team (SMT) / Duty Governor who are responsible for the overall assessment of risk and agreeing with the level of restraints will be briefed to ensure they take into consideration the health of the prisoner as he presents at the time. Staff undertaking escort duties will be reminded to escalate any concerns or emerging changes to health immediately so a further assessment of risk can be made.</p> <p>Changes to the Security Risk Assessment will be made to include the following.</p> <ul style="list-style-type: none"> <li>• Should the family be made aware of the prisoner's health – have you considered deploying an Family Liaison Officer (FLO)?</li> <li>• Has the prisoner's current health been taken into consideration when assessing levels of restraints? If the prisoner is unconscious, please consider no restraints and advise staff to raise any concerns and recovery to the duty governor immediately.</li> </ul>	<p>Head of Security</p>	
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4	The Governor should ensure that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill.	Accepted	<p>The SMT will be briefed to ensure consideration for deploying an FLO are made at the time of emergency escort or through consistent consultation with the hospital and our healthcare partners.</p> <p>Changes to the Security Risk Assessment will be made to include the following.</p> <ul style="list-style-type: none"> <li>• Should the family be made aware of the prisoner's health – have you considered deploying an FLO?</li> <li>• Has the prisoner's current health been taken into consideration when assessing levels of restraints? If the prisoner is unconscious, please consider no restraints and advise staff to raise any concerns and recovery to the duty governor immediately.</li> </ul>	Head of Safety and Head of Security	September 2021
5	The Governor should write to Mr Toner's mother to tell her the outcome of the prison's investigation into the actions of some of the bedwatch staff.	Accepted	The Head of Safety will collate details of any managerial inquiries and / or investigations and write to Mr Toner's family to explain the outcome.	Head of Safety	October 2021
6	The Governor should ensure that all staff understand the need to behave with respect and sensitivity during bedwatches.	Accepted	<p>A Staff Information Notice was published in September 2021 reiterating the behavioural expectations whilst conducting bedwatches.</p> <p>Bedwatch checks will continue to be undertaken by Custodial Managers and any concerns can be raised immediately by contacting the prison.</p>	Head of Safety	Complete

