

Action Plan – Mr Lenny Crowth at HMP Aylesbury – Self-Inflicted Death on 16/05/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor of HMP High Down should ensure that all staff have a clear understanding of their responsibilities to manage and support prisoners at risk of suicide and self-harm in line with national guidelines, including that:</p> <ul style="list-style-type: none"> • Staff record, share and consider all relevant information about risk and start ACCT procedures when indicated. • Reception staff amend the PER when new risk information is available ahead of a transfer, and directly contact the receiving prison when required. 	Accepted	<p>A Governor's Information Notice was published in December 2020 to remind staff of the importance of opening an ACCT, when it is required, and of considering all of the relevant risk information and documenting the reasons for all decisions made.</p> <p>Suicide and Self-Harm (SASH) training is delivered to all staff and provides detailed guidance on supporting prisoners at risk of suicide and self-harm through the ACCT process. The implementation of ACCT Version 6 (V6) is currently underway and the updated SASH training will be delivered to all staff from July 2021. SASH training outlines the importance of recording and sharing all of the risk factors and of considering these thoroughly when making any decisions.</p> <p>A training session for Reception staff was held in February 2021 which provided guidance on the completion of PERs and the importance of amending them when any risk information is received ahead of a transfer. It also included information on the process of contacting the receiving prison prior to the transfer taking place, when necessary. A summary of this training was then issued to staff in a Governor's Information Notice in February 2021.</p>	Completed Head of Safety Head of Operations
2	<p>The Governor of HMP High Down should ensure that a copy of this report is shared with CM A and Officer C and that a senior manager discusses the Ombudsman's findings with them.</p>	Accepted	<p>The findings of this report were shared in December 2020 with the staff members, who were given advice and guidance on the opening of ACCT documents and defensible decision making.</p>	Completed Deputy Governor

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3	The Governor of HMYOI Aylesbury should ensure that staff have meaningful contact with prisoners who have finished their reverse cohorting period, identify those who might be vulnerable to suicide and self-harm, and start ACCT procedures when necessary.	Accepted	<p>In October 2020 the Induction Unit was reviewed and relocated to allow new receptions to be further separated from the main population and for staff to provide more direct meaningful contact while monitoring residents that are, or have recently finished, reverse cohorting. Staff were reminded in October 2020 of the importance of monitoring residents that have finished the reverse cohorting period, being vigilant for signs of thoughts of suicide or self-harm, and of the need to consider opening an ACCT, when required.</p> <p>All Induction Unit staff were further briefed in December 2020 about the requirement and importance of regular and meaningful contact with residents during and following their period of reverse cohorting. This included a reminder of the importance of remaining vigilant and of recording all risk information.</p> <p>A Notice to Colleagues (NTC) was issued in January 2020 to remind staff to ensure that all residents are seen by their keyworker or wing staff at the end of reverse cohorting. The NTC also reminded staff that any risks or self-harm must be recorded, the Safer Prisons team informed, and an ACCT opened, when required, with all information to be recorded on the NOMIS database.</p>	<p>Completed Head of Residence</p> <p>Completed Head of Safer Prisons</p>
4	The Governor of HMYOI Aylesbury should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including that: • Staff initiate basic life support promptly when needed.	Accepted	<p>In October 2020 all staff were briefed on the procedures for medical emergencies and were also issued with resuscitation aids and personal PPE which included a mouth to mouth resuscitation shield to avoid any delays in beginning life support.</p> <p>A Notice to Colleagues (NTC) was issued in December 2020 to remind staff of the correct actions that should be taken during medical emergencies and the importance of administering CPR without delay.</p>	Completed Head of Safer Prisons

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	<ul style="list-style-type: none"> Control room staff call an ambulance as soon as an emergency code is broadcast. 		All control room staff were also briefed in December 2020 and guidance was also placed in the control room to remind staff to call ambulance immediately when an emergency code is broadcast.	
5	The Governor of HMYOI Aylesbury should ensure that a copy of this report is shared with OSG B, and that a senior manager discusses the Ombudsman's findings with him.	Accepted	The report was shared with the member of staff in December 2020 and the findings were discussed with him.	Completed Head of Security