

**Action Plan – Mr Joseph Taylor at HMP North Sea Camp – Natural Causes on 19/01/2021**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should review the delay in Mr Taylor receiving intervention from the mental health services from the time of his referral in December 2020, until he was first reviewed over one month later.		<p>After reviewing System One and documentation I can confirm the following: A task was sent to the mental health team on the 04/12/2020 however this was sent outside mental health's working hours and was picked up on the following day the 05/12/2020. The task was sent as a routine referral. Mental Health's referral pathway for routine referrals is to see a patient within five working days.</p> <p>Mr Taylor was admitted to hospital on the 7<sup>th</sup> December 2020 and was discharged from hospital on the 16<sup>th</sup> December 2020. Mr Taylor was then seen by Mental Health on the 21<sup>st</sup> December which is within the time frame of the referral pathway as the clock was reset due to his hospital admission.</p> <p>Staff have been reminded of the referral pathway during the mental health team meeting.</p>	Completed Head of Healthcare
2	The Head of Healthcare should ensure that the clinical assessment tools are used for prisoners who are experiencing a worsening of their condition in order to accurately monitor and report any deterioration in a timely manner.		<p>A telephone call was received from the unit officer on the 15 / 01/2021 however system one records show that the officer reported concerns that Mr Taylor had not taken his medication not that his physical condition had deteriorated.</p> <p>Mr Taylor was seen by healthcare staff on the 15<sup>th</sup>, 16<sup>th</sup> and 17<sup>th</sup> January 2021 following this phonecall. During this time there was no concern of a worsening of his physical health but concern over him declining to take his medication. This was discussed at handover with the team on the 15/01/2021 where it was decided that Mr Taylor would be issued with a dosette box and healthcare staff would monitor his medications. Mr Taylor's medications were then issued in a dosette box and monitored on a daily basis and Mr Taylor as identified in the report had clinical assessments, NEWS and CORE assessments regularly. However, staff will be educated through a CPD session by 21/07/2021 to identify that if there is any change in presentation then to complete a full</p>	Completed Head of Healthcare

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			assessment including the NEWS score and to report the findings if there is a deterioration to senior staff and/or GP.	