

# Action Plan in response to the PPO Report into the death of Mr Vincent Helder on 21/01/2021 at HMP Whitemoor

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that there is adequate monitoring and support in place for identified co-morbidities (in this case hyperlipidaemia). This should include at least an annual review and patient specific care plans being available in the SystemOne record.	Accepted	A new referral pathway will be developed to ensure a robust pathway in situ to monitor long term conditions/co-morbidities. Audits will take place to monitor compliance.	Head of Healthcare NHFT	September 2021
2	The Head of Healthcare should ensure (through targeted training and regular audit of practice) that all primary care staff adhere to the Royal College of Physicians National Early Warning Score guidance for frequency of monitoring of observations and	Accepted	Staff were reminded about the need for completing the NEWS2 document for patients of concern via emails sent in March 2021. Additionally refresher training was provided to staff.	Head of Healthcare NHFT	Complete



	recommended clinical escalation procedures for patients who are unwell.		<p>A laminated NEWS2 score chart was developed in May 2021 and can be found in all grab bags as a visual prompter for staff.</p> <p>A quarterly NEWS2/emergency response record keeping audit is to be undertaken by clinical staff to embed the learning from this event in terms of record keeping accuracy, detail and NEWS2 completion. The first audit will be undertaken in September 2021.</p>	Head of Healthcare NHFT	<p>Complete</p> <p>September 2021</p>
3	The Head of Healthcare should ensure that all events relating to an emergency response are fully and accurately recorded in the SystemOne record in keeping with the NMC Code (2018).	Accepted	<p>A quarterly NEWS2/emergency response record keeping audit was undertaken in September 2021 by clinical staff to embed the learning from this event in terms of record keeping accuracy, detail and NEWS2 completion.</p> <p>A learning lessons event (STAR day) to be held for all staff to ensure learning can be reflected upon, in particular relating to record keeping standards. The date for this has been delayed due to COVID-19.</p>	<p>Head of Healthcare NHFT</p> <p>Head of Healthcare NHFT</p>	<p>Complete</p> <p>2021/2022 subject to COVID-19</p>
4	The Governor should ensure that all staff undertaking and reviewing risk assessments for prisoners admitted to hospital understand the legal position	Accepted	The Security Governor will conduct a review of the risk assessment process used to consider the use of restraints on an emergency escort taking into consideration the legal position for	Governor	September 2021



	on the use of restraints, and that assessments fully take into account the prisoner's health and are based on the actual risk he presents at the time.		use alongside the most up-to-date medical condition and the prisoner's current security intelligence. The outcome of this review will then be shared with those who complete the risk assessment documentation and sign off authorisation for use of restraints, ensuring the individual needs and risks have been taking into account adequately.		
5	The Governor should ensure escorting staff comply with infection control measures after a prisoner dies in hospital.	Accepted	<p>The local Death in Custody policy was updated to ensure the section relating to procedures to follow when a prisoner dies out on escort include infection control measures compliance advice.</p> <p>A notice will be sent to all staff to highlight the need to refer to infection control measures written into our local Death in Custody located within the escort folder.</p>	Governors	<p>September 2021</p> <p>September 2021</p>

