

Action Plan in response to the PPO Report into the death of Mr William Jewitt on 22/02/2021 at HMP Durham

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all new prisoners receive a secondary health screen within seven days of their arrival at Durham, in line with NICE Guideline 57.	Accepted	<p>At the point of the healthcare contract changing over in April 2020, secondary health screening was not taking place due to staffing pressures but also due to patients not willing to engage in the process as they felt that we were asking the same questions as the first reception screening.</p> <p>The Covid 19 pandemic unfortunately hindered the implementation of this due to the restrictions imposed on clinical services from NHS England, however as a service we made use of digital platforms to create opportunities to complete these reviews, which continue to be utilised as well as face to face reviews.</p> <p>This is then monitored via our internal performance process to ensure compliance.</p>	Head of Transformation Spectrum Community Health	Complete
2	The Head of Healthcare should ensure timely	Accepted	Long Term Conditions clinics were routinely taking place, however due to the Covid 19 pandemic, restrictions on routine care such as Long-term	Head of Transformation Spectrum Community Health	Complete



	<p>management of chronic health conditions, including:</p> <ul style="list-style-type: none">• prompt referral of prisoners to long-term conditions clinics after their arrival or diagnosis; and• ensuring requests for GP and external appointments are actioned quickly and, if necessary, followed up.		<p>condition management were imposed on clinical services from NHS England. As a service, we are recovering from this and recognise where we have gaps in delivery for example staffing pressures and clinical competency, however we have invested in training one Band 6 Registered Nurse to degree level to deliver this service.</p> <p>In February 2022 there will be a Long-Term Conditions review taking place in line with restoration and recovery planning and how we meet the needs of the patients.</p> <p>In relation to GP requests / external appointments, there is a standard operating procedure in place to support with escalation and defensible decision making.</p>		
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