

Action Plan in response to the PPO Report into the death of Mr Colin Young on 06/10/2021 at HMP Altcourse

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
|--------|--|-------------------------|---|------------------------------------|-------------|
| 1 | The Head of Healthcare should ensure that staff are fully competent in the NEWS scoring system and understand the appropriate clinical response. | Accepted | All staff have undergone NEWS2 training and requires staff to complete a number of case study tests at the end to achieve a pass mark. In addition this training has now been made mandatory for all clinical staff. NEWS2 is now a topic within the Healthcare new starter induction pack. Pocket guides of NEWS2 guidance have been issued to staff for their reference. The Clinical lead also conducts a monthly NEWS2 Audit to ensure clinical observations are being complete and are correct | Head of Healthcare | March 2022 |
| 2 | The Head of Healthcare should ensure that staff are aware of the importance of adding prisoners with complex care needs to the Complex Case Register in a timely manner. | Accepted | We have now introduced a Complex Care Pathway and Register to capture all patients with Long term conditions (LTC). Relevant and appropriate individuals are invited. We have introduced new templates to capture those with long term conditions and work has been completed and will be on-going in relation to major and minor read codes. Reports from SystemOne are ran regularly to identify prisoners with LTC. The Complex Care meetings occur weekly. The | Head of Healthcare | March 2022 |



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| | | | new templates have been placed within the first reception health screen for early detection and in addition a separate screen for complex care needs has also been introduced upon a prisoner arriving this is called a 'complex care identifier' | | |
| 3 | The Director and Head of Healthcare should ensure that staff start applications for compassionate release promptly. | Accepted | PSO 6000 Chapter 12 Applies for those applications outside of those permitted under COVID-19 Conditions. Since January 2022 a process has been put in place following diagnosis and discussion at the Complex Care Meetings. The Head of Offender Management Delivery will be informed of the details of the Prisoner by the Head of Healthcare. Following a discussion with the Prisoner a decision will then be made to proceed or not with the Application. If the decision is to proceed with the Application, a Risk Assessment will be completed before submission for a decision to the Public Protection Group (Prison Service HQ). The ultimate decision to release will sit with the Secretary of State. | Head of Healthcare Head of Offender Management Delivery | Completed |

