

Action Plan – Mr Paddy Ward at HMP Manchester – Other non-natural on 18/08/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should develop a pathway between substance misuse and mental health services for complex prisoners who require joint assessment and management.	Accepted	<p>The mental health team and substance misuse services are currently working on a pathway for prisoners who present with a dual diagnosis who require joint assessment and management.</p> <p>Complex prisoners with a dual diagnosis will be discussed at the weekly safety intervention meeting (SIM) if appropriate.</p>	Head of Healthcare October 2021
2	The Governor and Head of Healthcare should ensure that staff follow the prison's Substance Misuse Strategy by submitting intelligence reports when a prisoner is suspected of using illicit drugs.	Accepted	A Governor's order was issued to all staff in June 2021 reminding staff of their responsibility to submit an intelligence report when a prisoner is suspected of using illicit substances. Guidance on what must be reported and how to do so was sent out along with the Governor's order.	Head of Safer Custody Completed
3	The Governor should identify the key weaknesses in reducing the supply of drugs at Manchester and revise the drug strategy in light of the findings.	Accepted	<p>The Head of Drug Strategy has been in contact with other establishment leads to share learning and methods used in order to tackle and reduce the supply of drugs in prisons. The drug strategy has been updated and is due to be republished in August 2021.</p> <p>Prisoners participated in surveys and forums about drugs and what they feel the prison could do to improve. Learning from this fed into a drug summit chaired by the Governing Governor on how best to move forward with ideas and implementation to tackle any weaknesses in reducing the supply of drugs.</p>	Head of Safer Custody and Head of Security December 2021

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			<p>Since June 2021 the prison have been photocopying all mail to go to prisoners and retaining the original copies to reduce the opportunity to use mail as a method of getting drugs into the prison.</p> <p>Adjudication awards relating to drugs were reviewed in July 2021 and there is now an increased focus on referrals to substance misuse services.</p> <p>By the end of 2021 the netting project will be complete. This is a plan to improve or replace external netting for high risk areas where throw overs are common.</p>	
4	<p>The Governor should ensure that all staff are made aware of and understand PSI 03/2013, as well as local instructions, and their responsibilities during medical emergencies, including:</p> <ul style="list-style-type: none"> •immediately calling an ambulance in an emergency; and •promptly providing information about a prisoner's condition to the control room so that they have this 	Accepted	<p>A notice to staff (NTS) will be republished in August 2021 setting out the medical emergency codes to be used when responding to an incident. The NTS will also include the requirement for staff to provide information on a prisoner's condition, particularly if they are breathing or not, to the control room, as soon as possible.</p>	<p>Head of Drug Strategy August 2021</p>

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	information when requesting an ambulance.			
5	The Head of Healthcare should ensure that healthcare staff know of any prisoners with literacy issues and tailor any communication so as not to disadvantage them.	Accepted	<p>All prisoners are screened on initial reception into prison. Where there is a communication need identified by either the prisoner or nursing staff, appropriate action will be taken to communicate effectively with prisoners.</p> <p>Communication needs are documented on SystemOne and NOMIS so that all staff are able to access this information.</p>	Head of Healthcare Completed