



Offender Name	Luke John Charles FRIEND
Approved Premises	Jackie Harriett House
Date of Death	04/02/2021
Date of Action Plan	11/08/2021

Recommendation	National or Local	Owner	Accepted or Rejected	Response	Target date for completion
The Approved Premises Area Manager and Approved Premises Manager should ensure that staff have an audited discussion with new residents about their reduced drug tolerance post-release during their induction and that they give residents written information about drug tolerance issues	Local	APAM APM	Accepted	This action has been addressed. AP resident induction covers this area and residents are required to sign that the discussion has taken place with staff.	Completed
The Head of Public Protection for Midlands, together with Staffordshire and West Midlands AP Area Managers should ensure that all approved premises have a local substance misuse policy in place, including procedures for requesting substance misuse tests and room searches.	Local	HoPP	Accepted	A National Approved Premises drug strategy and policy is under development as a part of the review of the HMPPS drugs strategy. Local AP substance misuse strategies will be phased out as a part of implementation. The Midlands will adopt as an interim measure a local policy. The Safe Working Practices document and associated AP instructions and guidance set out clearly procedures for requesting substance misuse tests and room searching.	31/10/2021
The Probation Service should ensure that AP staff know that snoring can be a sign of a drug overdose	National	Probation Service	Accepted	This is addressed in the mandatory Naloxone training. All AP staff will be reminded via the new AP Instruction and guidance on Welfare Checks, due to be issued mid-September 2021	30/09/2021

<p>The Head of Public Protection for Midlands, together with Staffordshire and West Midlands AP Area Managers and the AP Area Manager should ensure that:</p> <ul style="list-style-type: none"> • staff understand the importance of welfare checks to ensure the wellbeing of residents • staff are given guidance on what signs or engagement from residents would be acceptable to confirm they are safe and well during a welfare check • wellbeing checks are completed when scheduled 	Local	HoPP APAM	Accepted	<p>Locally, this issue has been raised with all APAMs, and the requirement set out in the Safe Working Practices Documentation which all AP staff are required to sign to say that they have read and understood the content. A new AP Instruction and guidance on Welfare Checks is due to be issued mid-September 2021</p>	30/09/2021
<p>The Approved Premises Area Manager should ensure that a copy of this report is shared with all staff named in this report and that a senior manager discusses the Ombudsman's findings with them</p>	Local	APAM	Accepted	<p>The AP Area Manager will share the report with named staff and the AP Area Manager will discuss the Ombudsman's findings with the staff and AP Manager</p>	30/09/2021