

## Action Plan in response to the PPO Report into the death of Mr Marco Del Becaro on 05/05/2021 at HMP Swaleside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that our report is shared with Nurse A and Nurse B, so they are aware of our findings.	Accepted	Prisons and Probation Ombudsman report and findings were shared with the relevant clinicians in this case on the 5 <sup>th</sup> and 6 <sup>th</sup> December 2021.	Head of Healthcare at Swaleside and Stanford Hill	Complete
2	The Head of Healthcare should ensure that all clinical staff follow the required standards set out in national guidance and the healthcare provider's policies and protocols, particularly in relation to: <ul style="list-style-type: none"> <li>• the management of epilepsy;</li> <li>• the management of non-compliance with treatment and medication;</li> <li>• supervised medication; and</li> <li>• record-keeping.</li> </ul>	Accepted	<p>The management of epilepsy guidelines have been shared with the team and compliance with NICE guidelines will be monitored via clinical audits.</p> <p>Patients non-compliance with medications will be managed in accordance with the local medication management policy and staff have been reminded of the policy on the 6.12.21 and 7.12.21 during staff handover.</p> <p>Staff have been advised to book an urgent review with an appropriate clinician in cases who refuse to take essential drugs.</p>	Head of Healthcare	Complete



			<p>Staff have been advised of their responsibilities in ensuring that supervised medication is taken appropriately and that measures are followed to ensure this is adhered to i.e. drinking 200ml of water post ingestion and examination of the mouth.</p> <p>Nurses have been reminded of their NMC code of conduct in relation to this recommendation in that they communicate effectively, keeping clear and accurate records and sharing skills, knowledge and experience where appropriate. They will reflect and act on any feedback you receive to improve your practice.</p>		
3	The Head of Healthcare should ensure all healthcare staff are trained in the formal assessment of prisoners' mental capacity.	Accepted	<p>All staff are required to update annually on assessing mental capacity and this is a mandatory element of their revalidation requirements.</p> <p>A template within the medical information system allows this to be explored and recorded in a logically manner. All training is logged and audited to ensure compliance. Staff are aware of the template on SystemOne.</p>	Head of Healthcare	Complete
4	The Governor and the Head of Healthcare should ensure that all staff are aware of the signs of rigor mortis; and fully understand the circumstances in which they should not start, or continue, resuscitation, in line with Resuscitation Council	Accepted	Safety briefings are delivered in person to prison staff weekly, and staff sign to say they have received these briefings. Recent briefings have advised staff about the signs of rigor mortis, and the link to when CPR should not be commenced or continued.	Head of Healthcare	Complete



	Guidelines.		<p>All Officers receive basic first aid training as part of their initial course, prior to commencing work in the prison. To remain 'in date' Officers would need to complete refresher training every 3 years. It is not mandatory for staff to complete the refresher, and as a result, some officers may have received first aid training several years ago. HMP Swaleside have duty first aiders on site (Uniform staff, who choose to undertake this role in addition to their normal duties) who complete the training every 3 years. These officers would respond to relevant alarm bells, and core red/blue calls.</p> <p>Healthcare staff will be provided with annual updates on resuscitation and the policy relating to when it is not appropriate to start resuscitation explored and reflected on by the team.</p> <p>The resuscitation guidance in respect of this will also be circulated.</p>		
5	<p>The Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> <li>• all staff are aware of the standard protocol around resuscitation; and</li> <li>• staff receive remedial training in resuscitation where necessary.</li> </ul>	Accepted	<p>The resuscitation guidance in respect of this was circulated to staff in July 2021.</p> <p>All staff will be subject to annual refreshers in basic life support to include recognition of life extinct and when it is inappropriate to commence CPR.</p>	Head of Healthcare	Complete

