

# Action Plan in response to the PPO Report into the death of Mr Stewart Mangham on 09/07/2021 at HMP Northumberland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director should ensure that staff notify prisoners' next of kin immediately when a prisoner becomes seriously ill and that they keep them informed of any deterioration in the prisoner's condition.	Accepted	<p>Duty Managers will ensure that a trained family liaison officer (FLO) is assigned to any prisoner that is sent to outside hospital with a serious illness. The designated FLO will then contact the next of kin and provide an accurate briefing as soon as is practicably possible. In the event that an FLO cannot be assigned, the Duty Manager must provide the next of kin with this information.</p> <p>Duty Managers will ensure that the designated FLO contacts the next of kin of any prisoner who is in outside hospital whose health deteriorates. In the event that the designated FLO isn't available, the Duty Manager must provide the next of kin with this information.</p>	Director – HMP Northumberland	Completed

