

**Action Plan – Mohammed Dauhoo - HMP Swaleside – NC 01/01/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare should ensure that healthcare staff:</p> <ul style="list-style-type: none"> <li>• receive training to help detect and treat early warning signs of deterioration in prisoners with chronic conditions;</li> <li>• take and record observations as required;</li> <li>• know how to access appropriate clinical support; and</li> <li>• accurately record actions and decisions about prisoners ongoing care in their medical record.</li> </ul>	Accepted	<p>A mandatory training roll out programme is scheduled for 2019 and this will include training for all healthcare staff on minor illness and injuries, this covers long term conditions.</p> <p>The Clinical Lead reviewed the circumstances of Mr Dauhoo’s death and as a result a Clinical Instruction was issued in January 2018. The Instruction covers the management of acute abdominal presentation and direction for the use of a template within medical records; this requires staff to record and take observations. Staff induction packs were also reviewed shortly after Mr Dauhoo’s death and were updated to include instructions for staff to access out of hours.</p>	<p>January to December 2019 Head of Healthcare</p> <p>Complete Head of Healthcare</p>
2	<p>The Governor and the Head of Healthcare should review the reasons for the decision not to send Mr Dauhoo to hospital and ensure that respective roles and responsibilities in the decision making process are properly understood and communicated.</p>	Accepted	<p>A root cause analysis was carried by the Quality Governance Team. As a result staff induction packs were updated in January 2018 to include roles and responsibilities in the decision making process.</p>	<p>Complete Governor &amp; Head of Healthcare</p>
3	<p>The Head of Healthcare and clinical governance team at IC24 should review the decision-making process for the administration of un-prescribed morphine.</p>	Accepted	<p>IC24’s legal team is undertaking an investigation, this includes reviewing the decision making process for the administration of un-prescribed morphine.</p>	<p>Ongoing Head of Healthcare</p>
4	<p>The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, including that:</p> <ul style="list-style-type: none"> <li>• staff promptly use an emergency code to</li> </ul>	Accepted	<p>A notice to staff was sent out via email to all staff in November 2018 instructing them of the procedures around calling a Code Blue and a Code Red. Control room staff were also reminded again, in December 2018 of the requirements and their</p>	<p>Complete Governor</p>

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	effectively communicate the nature of an emergency and; <ul style="list-style-type: none"> <li>• control room staff call an ambulance as soon as an emergency code is called.</li> </ul>		responsibilities during medical emergencies. A copy of PSI 03/2013 is now on display informing staff around the actions needed to be taken during medical emergencies.	
5	The Governor should ensure that there are sufficient staff on duty at all times with up to date training to administer basic life support in emergency.	Accepted	The Governor has reviewed current staffing numbers trained in administering basic life support and is satisfied that there are sufficient staff on duty at all times with the requisite training to administer basic life support in emergencies.	Complete Governor
6	The Governor and Head of Healthcare should ensure that staff are given clear guidance about the circumstances in which resuscitation is not necessary or appropriate.	Accepted	Resuscitation guidelines were reviewed and re-issued by the Head of Healthcare in August 2018 to staff. The guidelines now include when not to resuscitate.	Complete Head of Healthcare
7	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	Guidelines were re-issued in December 2018 on the cuffing arrangements for escorts. Senior Management Team members were instructed how to risk assess a prisoner appropriately before being discharged to hospital so as to ensure that the actual risk(s) of the prisoner at the time are considered.  Healthcare staff have been reminded of their responsibilities to input into the risk assessment about the prisoner’s physical ability to escape.	Complete Governor & Head of Healthcare