

Action Plan – Mr Paul Stanton at HMP Holme House – Unclassified on 17/05/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure staff are reminded to speak to prisoners who do not collect their methadone and report details of any such instances at the daily handover meeting.	Accepted	The Head of Healthcare will set out a clear process for men who do not attend to collect their methadone to ensure that non-attendance is properly followed up. Any incidents of non-attendance are reported to the DART team following review of the patient by the administering nurse or pharmacy technician.	Head of Healthcare June 2019
2	The Governor should ensure control room staff are aware of their responsibilities and immediately call an ambulance when an emergency code is called.	Accepted	The Head of Drug Recovery Prison (DRP) and Head of Safer Prisons and Equalities will review the Medical Emergency Response Code Protocol and re issue annual instruction to all staff. Additionally, the Control Room clocks on walls and computers will be synched to the same time and to be checked daily by the Night Control Room OSG at 11pm. The Head of Operations will also ensure, on a quarterly basis, that the Control Room clocks are synched with clocks within the North East Ambulance Control Centre.	Head of DRP/Head of Safer Prisons/ Head of Operations June /2019
3	Head of Healthcare should ensure that staff are aware of the circumstances in which resuscitation is inappropriate.	Accepted	The Head of Healthcare will ensure that nursing staff are appropriately trained, that Hotel 2 responders have competency based assessments that are completed and signed off by a senior nurse, and that Guidance from Resuscitation Council / BMA/ RCN (2016) is made available to all nursing staff.	Head of Healthcare June 2019
4	The Governor should ensure that the key drug issues at Holme House are identified and that the prison's local	Accepted	The Head of DRP will ensure that the Drugs Strategy is reviewed and updated to incorporate changes in supply, demand or issues within Holme House and that it complies with the new National Drugs Strategy guidelines.	Head of DRP June 2019

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	drugs strategy is revised to ensure that these key issues are being addressed.			
5	The Governor should ensure that staff appointed as a PPO liaison officer following a death in custody are aware of, and carry out, their duties in line with the requirements of PSI 58/2010.	Accepted	The Head of Safer Prisons and Equalities will ensure that all staff involved with PPO understand the principles of PSI 58/2010.	Head of Safer Prisons and Equalities May 2019