

**Action Plan – Mr Paul Noble at HMP Holme House – Natural Cause on 07/10/2018**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare at HMP Durham should ensure that healthcare staff offer all prisoners a full general health assessment within a week of their arrival, in line with PSO 3050.</p>	Accepted	<p>On arrival into HMP Durham prisoners receive a full reception screen and if necessary see the GP/ANP on the same evening. They are booked in for secondary screening and this is currently within 7 days however the uptake of this screening by prisoners is not high. In an attempt to improve the uptake and ensure that this screening takes place we now offer the secondary screening clinics on an afternoon on E wing as well as in Healthcare. This was introduced in June 2019. In summary all prisoners are offered secondary health screening within 7 days but not all accept it.</p>	<p>Complete Head of Healthcare</p>
2	<p>The Head of Healthcare at Holme House should ensure that healthcare staff:</p> <ul style="list-style-type: none"> <li>• consider referring newly arrived prisoners to the prison's inpatient unit if they have health issues which affect their ability to care for themselves;</li> <li>• implement appropriate care plans with stated aims, planned interventions and monitoring;</li> <li>• know how to detect and manage early warning signs of deterioration in prisoners, including sepsis; and</li> <li>• maintain accurate and</li> </ul>	Accepted	<p>All arriving men receive an Induction which incorporates a Safety and Health Screening.</p> <p>The Head of Operations will provide assurance in June 2019 that:</p> <ul style="list-style-type: none"> <li>• Induction Process includes Safety and Health Screening and</li> <li>• Information pertaining to arriving men with health issues received prior to arrival.</li> </ul> <p>The Head of Healthcare will provide assurance in June 2019 that:</p> <ul style="list-style-type: none"> <li>• All nursing staff have appropriate training, including sepsis</li> <li>• All men arriving with social care needs receive appropriate support</li> <li>• Information sharing protocols are effective for men arriving with health issues and the appropriate action is taken</li> </ul>	<p>30 June 2019 Head of Healthcare &amp; Head of Operations</p>

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	comprehensive medical records.		<ul style="list-style-type: none"> <li>• Men requiring a Care Plan do so and are reviewed regularly and</li> <li>• Organisational Policies are reviewed within timescales or when new guidance is issued.</li> <li>• Medical records are updated accurately</li> </ul>	
3	The Governor of HMP Holme House should ensure that all relevant escort documentation is completed before a prisoner leaves prison and is stored securely.	Accepted	<p>Prisoner Escort Records (PER) are completed for all men on external escorts and screened by Healthcare.</p> <p>Head of Security issued a Notice to Staff in May 2019 incorporating:</p> <ul style="list-style-type: none"> <li>• Requirements to fully complete PER for all external escorts</li> <li>• PER is signed by Healthcare</li> <li>• PER is securely stored on return from escort</li> </ul>	<p>Complete</p> <p>Head of Security</p>