

Action Plan – Mr Robert Frejus at HMP Nottingham – Self-Inflicted Death on 09/10/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners identified as at risk of suicide or self-harm in line with national guidelines, ensuring that:</p> <ul style="list-style-type: none"> • reviews take place within 24 hours of ACCT procedures starting; • case reviews are multidisciplinary, with staff who have had previous contact with the individual, such as key workers or the ACCT assessor, where appropriate; • caremap actions are specific, meaningful, tailored to the individual to reduce their risk and completed before ACCT monitoring is stopped; • post-closure reviews take place within seven days of closure, and take into account any events which have taken place since ACCT procedures stopped; and • staff take action to mitigate against significant risk factors before considering whether to stop ACCT monitoring. 	Accepted	<p>All case managers have now received ACCT Case Manager training. A new electronic ACCT register has been produced that all staff have access to which clearly lists those prisoners requiring an ACCT Case Review each day. The safer custody team monitor the database daily to ensure reviews are completed.</p> <p>All initial case reviews are now completed with Mental Health, OMU and Chaplaincy, and subsequent case reviews will involve those departments with specific involvement with the prisoner. Mental Health will always attend case reviews</p> <p>A directory of interventions has been shared with all case managers giving ideas for caremap actions dependant on the needs of the prisoner. This includes information for release.</p> <p>The new electronic ACCT database also provides a list of all those prisoners requiring a post closure review, and the safer custody team monitor that these take place. Those requiring a post closure interview are also discussed at the morning operational meeting.</p> <p>ACCT books are not closed without a multidisciplinary meeting and only where no significant risk identified remains unresolved, including caremap actions.</p>	Head of Safer Custody Completed

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2	<p>The Governor should ensure that if a prisoner is not fluent in English or his level of English is unknown:</p> <ul style="list-style-type: none"> • staff check with the prisoner if he needs an interpreter; and • interpreters are used in all ACCT assessments and reviews. 	Accepted	All prisoners entering HMP Nottingham now have an interview with a member of the safer custody team in Healthcare prior to locating onto a wing and if the prisoner requires an interpreter this will be flagged. Where language is a barrier this will be recorded to ensure all case managers understand the need for the use of language line in ACCT case reviews.	Head of Safer Custody Completed
3	<p>The Governor should ensure that all prison staff:</p> <ul style="list-style-type: none"> • call an appropriate medical code as soon as they find a prisoner in a life-threatening situation, even if the radio is busy; and • enter a cell as quickly as possible when a prisoner's life is in danger. 	Accepted	<p>A notice to staff has been issued outlining how, when the radio is busy and you need to call an emergency how you can 'cut into' the radio traffic.</p> <p>All staff will be reminded by a Governor's Order on the action to take to preserve life in an emergency.</p>	Head of Safer Custody June 2019
4	The Head of Healthcare, the Manager of the CJLT and the NHS England Commissioners should ensure that CJLT staff can access SystemOne to maintain a full, contemporaneous record of events.	Accepted	CJLT are part of Nottinghamshire NHS Foundation Trust and make requests for access to the Trust direct. We ensure that all staff who need access to SystemOne receive this, regardless of who they are employed by.	Complex Health, Wellbeing and Drug Strategy Complete
5	The Head of Healthcare should ensure that nurses who complete mental health assessments are appropriately qualified and skilled.	Accepted	All nurses are appropriately qualified and skilled to complete Mental Health Assessments. All RMNs have an NMC PIN numbers which are available on request.	Head of Healthcare Completed.

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6	The Governor and Head of Healthcare should ensure that reception healthcare staff have access to all relevant information about new prisoners, including police custody records when available, so that they can complete a thorough health assessment.	Accepted	A new process has been introduced which ensures that all information relating to health is now moved with the prisoner from reception to healthcare. This includes the PER front page with risk information on it.	Governor Completed
7	The Governor and Head of Healthcare should ensure that prisoners returning after a court appearance, police questioning or other temporary absence are screened to assess their risk of suicide or self-harm.	Accepted	All reception staff will be reminded of the need to consider documentation returning with the prisoner to consider whether a change of circumstances / status has occurred, and where this is the case, that the prisoner should receive a screen to assess their risk of suicide or self-harm.	Head of Safer Custody Completed
8	The Prisons Group Director for North Midlands should satisfy himself that effective action is being taken to implement the PPO's recommendations about the quality of ACCT assessments and reviews at Nottingham.	Accepted	<p>A dedicated Safety manager at Band 8 has been posted to give management overview. Also, as part of the group response, members of the safety team regularly visit HMP Nottingham to support and carry out live coaching with case managers. This includes support such as sitting with case managers individually or participating in reviews. Quality assurance checks on the ACCT processes are helping to maintain continuous improvement. Findings from these checks are discussed at the point of the check and also fed back to responsible managers.</p> <p>The safety team also deliver up-skilling sessions on risks, triggers and protective factors to case managers at Band 4 & 5 level and all members of the Senior Management Team. This is driving improvements with regards to quality, detailed</p>	Prison Group Director Completed

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			and relevant caremaps.	