

Action Plan – Mr Nigel Saunders at HMP Lowdham Grange – Self-Inflicted Death on 18/11/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Director should ensure that when managers authorise segregation of a prisoner under ACCT management, they explain what alternative locations have been considered.	Accepted	<p>In April 2019, a new and more detailed defensible decision log was implemented at the prison. This log now ensures that the author is prompted and accountable to evidence that they have fully considered all alternative locations to ensure their decision is appropriate, informed and documented.</p> <p>All Senior Managers received training in April 2019 to ensure that they are competent in completing the defensible log for prisoner housed in Reintegration.</p> <p>The logs are independently audited through compliance checks conducted by the HMPPS Controllers Team and also internal compliance checks take place within the Senior Management Quality Assurance checks. These checks were implemented in February 2019 for all open ACCT documents and now extend to defensible decision logs.</p> <p>Defensible decision logs for those housed in Reintegration are only audited by the Director or Deputy Director, every 3 weeks an administrator within the prison issues a new one to be checked and coordinates the returns.</p>	<p>Completed April 2019</p> <p>Assistant Director Residential Safety</p>
2	<p>The Director should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines, in particular that:</p> <ul style="list-style-type: none"> • evidence of risk should be fully 	Accepted	<p>During 2018 and 2019, 30 out of 32 managers, including Senior Managers, took part in refresher training in relation to ACCT case management. Within this refresher training, those in attendance are reminded of the importance to consider previous risks and triggers against the presentation of the individual.</p>	<p>Completed April 2019</p> <p>Assistant Director Residential</p>

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	<p>considered and balanced against how the prisoner presents himself;</p> <ul style="list-style-type: none"> • staff should adhere to the frequency of observations set out in the ACCT document and record details of the observations and meaningful conversations in the ongoing record. 		<p>In February 2019, HMP Lowdham Grange became a pilot site for ACCT version 6. In this ACCT document amendments were made to the recording of observations and conversations. Since the launch in February 2019, all staff have been advised via email and briefings in relation to this document. A notice to colleagues was issued in June 2019, reminding staff of the importance of conducting ACCT observations and recording of conversations within the document.</p>	<p>Safety</p>
3	<ul style="list-style-type: none"> •The Director should ensure that prisoners who are subject to ACCT in Segregation conditions should be monitored more regularly when alone for lengthy periods in the shower environment. 	<p>Accepted</p>	<p>In May 2020 a notice was issued to all Case Managers reminding them of the importance to consider changes in circumstances and regime for those located in Reintegration Unit on ACCT.</p>	<p>Completed May 2020</p> <p>Assistant Director Residential Safety</p>