

Action Plan in response to the PPO Report into the death of

Darren Ashcroft on 14/11/2014 at HMP Altcourse

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director should ensure that all information indicating violence, bullying and intimidation is fully coordinated and investigated and that apparent victims are appropriately supported and protected.	Accepted	<p>In 2018 HMPPS implemented a national mandated case management model for violence, the Challenge Support and Intervention Plan (CSIP), which was introduced across the adult prison estate to manage those with challenging violent behaviours. Whilst, CSIP is mandated as the violence case management model, establishments can take decisions locally on using the CSIP model for other cohorts of individuals, including apparent victims of violence.</p> <p>At HMP Altcourse all staff are trained to submit intelligence reports regarding violence, bullying or intimidation. These intelligence reports are analysed by the security team who forward any relevant information and actions to Unit Managers and/or the Violence Reduction Manager to take forward. These actions will include opening CSIP cases where appropriate, and organising for safer custody staff to work with victims by implementing</p>	<p>Head of Security & Head of Safer Custody</p> <p>G4S</p>	Completed



			<p>Enhanced Support Plans (ESP) for continued support/protection.</p> <p>The prison conducts a weekly Safety Intervention Meeting (SIM) which is a multi-disciplinary risk management meeting that is well attended by prison departments. The meeting discusses all perpetrators and victims of violence from the previous week, as well as ongoing CSIP and ESP cases to ensure individuals are being managed and supported appropriately.</p>		
2	<p>The Director should ensure that there is an effective Violence Reduction Strategy, including that reasons for increasing violence are investigated and effective action taken as a result.</p>	Accepted	<p>The prison's Violence Reduction Strategy is reviewed and updated on a yearly basis and shared with the regional team ensure it is compliant with the national guidelines. All acts of violence are investigated by the Safer Custody Team. The team speak with all victims in order to complete a violence investigation report where they record the incident and any continuing vulnerabilities or risks. The report is share with the safer custody management team who will decide whether continued support is required through an enhance support plan or, if appropriate, the CSIP process.</p> <p>By investigating every incident the prison is able to monitor patterns and build a picture of violence within the establishment which can be used to reduce the risk of violence.</p>	<p>Head of Safer Custody</p> <p>G4S</p>	Completed



3	The Director should ensure that the named next of kin and any other person, who might reasonably be included, are informed of a death in custody and contacted by a family liaison officer.	Accepted	All Senior Managers, Family Liaison Officers and the Chaplaincy Team have been reminded of the need to contact the next of kin and other relevant people connected to the individual following a death at the earliest opportunity.	Head of Safer Custody G4S	Completed
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