

Action Plan Responding to Recommendations in the Prison and Probation Ombudsman Investigation Report into the Death of Mr Shazad Aziz a former detainee at Morton Hall Immigration Removal Centre on 19 November 2017.			
Recommendation	Person to complete & Timescale	Action to be taken	Action status
<p>The Centre Manager at Morton Hall IRC should ensure that IRC staff manage detainees at risk of suicide or self-harm and Adults at Risk in line with DSO 6/2008 and DSO 08/2016. In particular staff should:</p> <ul style="list-style-type: none"> • Review the effectiveness of the First Night Assessment questionnaire. • Consider and record all the known risk factors of newly arrived detainees when determining their risk of suicide or self-harm, including information from person escort records, previous ACCTs/ACDTs, medical records and Home Office databases. • Use all sources of information when conducting a Room Sharing Risk Assessment review. 	Centre Manager – Morton Hall	<p>First night procedures / assessments have been reviewed on several occasions and are compliant with Detention Services Order 6/2008 and 8/2016. Reception Supervising Officers are now required to enter a case note regarding decisions taken when risks are identified. The daily briefing sheet notes all residents who are identified as a concern on initial reception. Support plans are put in place, using either an Assessment Care in Detention Teamwork (ACDT) plan, or a Vulnerable Adult Care Plan (VACP). This is also followed up the next day during the individual detainee’s induction.</p>	Complete
		<p>Reception staff have been reminded of the need to record all known risk factors appertaining to newly arrived residents.</p>	Complete
		<p>HMPPS will work with the Home Office to agree a process for the routine sharing of all known risk factors held for those residents newly received into detention.</p>	Ongoing
		<p>A further Room Sharing Risk Assessment review will</p>	Ongoing

		take place to ensure managers provide evidence to support decision making and to indicate what information was considered.	
The Home Office Director General for Immigration Enforcement should ensure that Adult at Risk status is taken into account by IRC staff when assessing a detainee’s risk to themselves and the way in which that risk should be managed	Home Office	<p>Individuals entering immigration detention through the Detention Gatekeeper will, when appropriate, have their level of risk recorded on Home Office systems, in line with the Adults at Risk in Immigration Detention policy. This information can then be taken into account by those working within an IRC.</p> <p>Home Office officials provide a weekly list of detained individuals recognised as Adults at Risk to each IRC. The information highlights each person’s level of risk and provides an opportunity for IRC Healthcare, contractor staff and Home Office staff to comment and add any additional relevant detail.</p> <p>Material or urgent changes to the vulnerability of individuals are communicated through other established reporting mechanisms, such as Rule 35 of the Detention Centre Rules 2001 and IS.91R Part Cs. All “live” changes on individual cases can be obtained through access to the Home Office Case Information Database, pending the updates being made to the weekly list.</p>	Completed
The Centre Manager and Head of Healthcare at Brook House IRC should carry out a root cause analysis to understand why a healthcare to healthcare handover did not take place when Mr.	Centre manager – Brook House Head of Healthcare –	This has been reviewed by stakeholders (Brook House, The Home Office and the Healthcare provider) and measures are now in place to ensure the effective communication of inter-centre transfers to other	Completed

Aziz was transferred to Morton Hall	Brook House	healthcare providers in the IRC estate. This includes a “healthcare to healthcare” transfer referral form which has been agreed with the Home office and shared with all IRC healthcare providers.	
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