

Action Plan – Mr Roy Zwozny at HMP Nottingham – Natural Causes on 21/10/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners who have care needs are seen by healthcare staff at the agreed frequency.	Accepted	<p>The Head of Healthcare reminded all staff (in March 2020) of the need to ensure that all prisoners are seen at a frequency reflected in individual care plans.</p> <p>Furthermore, staff were reminded to avoid using the general expression “to be seen daily” and to be more specific as to who, when and how any contact with a prisoner are expected to be made.</p> <p>All healthcare staff were provided with an electronic copy of this Ombudsman’s Report and Clinical Review (in April 2020) to provide the context and learning as to fully appreciate the basis for the recommendation.</p> <p>Compliance with this recommendation will be assured through the ongoing monthly record keeping audit programme.</p>	<p>Complete</p> <p>Head of Healthcare</p>
2	The Governor and Head of Healthcare should review the contingencies for older and disabled prisoners, including ensuring that adequate interim pressure mattresses are available.	Accepted	<p>Measures to address the position set out in 2017 publication of the Ombudsman’s findings about this are in place.</p> <p>Where appropriate cellular accommodation is deemed less than adequate, the contingency will be for the concerns to be escalated by the Governor (to the Prison Group Director) and Head of Healthcare to report this as an IR1 (clinical incident report).</p> <p>Pressure mattresses are issued on a named patient basis by the Red Cross, and tailored to the individual patient’s needs. A stock of interim pressure mattresses has since been sourced (prior to the release of the draft report) but it is</p>	<p>Complete</p> <p>Head of Healthcare</p>

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			<p>acknowledged that these are temporary, and on occasion could still be deemed to be inadequate.</p> <p>All healthcare staff were provided with an electronic copy of this Ombudsman’s Report and Clinical Review to provide the context and learning as to fully appreciate the basis for the recommendation.</p> <p>Staff were reminded (in April 2020)of the mechanism for referring to the Safeguarding meeting, so that the Safety Team can ensure all appropriate actions are being taken to look after older or disabled prisoners.</p>	
3	<p>The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.</p>	Accepted	<p>The Head of Healthcare reminded all healthcare staff (in April 2020) of the need to fully complete all healthcare sections of the Risk Assessment form, and to provide the appropriate information to satisfy the questions being asked.</p> <p>All healthcare staff were provided with an electronic copy of this Ombudsman’s Report and Clinical Review to provide the context and learning as to fully appreciate the basis for the recommendation.</p> <p>Guidance was sent to those who complete risk assessments to ensure that fully understand how to complete them, and ensure that their assessments are appropriate to the risk displayed.</p>	<p>Complete</p> <p>Head of Healthcare & Head of Safety</p>
4	<p>The Governor should ensure that the escort risk assessment form is revised to make it clear that:</p>	Accepted	<p>Risk assessments completed by prison staff making a risk assessment focussed on protecting the public from harm and escape, and will take into account the Healthcare information about the prisoner’s current state of health and mobility at the time of discharge. When considering seriously ill prisoners where there is a</p>	<p>Complete</p> <p>Head of Security</p>

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	<ul style="list-style-type: none"> • HealthCare staff must provide information about the prisoner's current state of health and mobility; and • Prison staff must take account of this information in assessing what level of restraints, if any, is appropriate. 		<p>potential for future incapacity and possible death then decency of the person in their current state will be considered. This will inform the risk assessment alongside risk of escape or to the public.</p> <p>With the revision to the Escort Risk Assessment completed (in April 2020), Healthcare staff will provide information as requested in this recommendation.</p> <p>HMPPS Operational Governors will take account of the healthcare advice around a critical patient/ prisoner. The decision around cuffing will be fed back to healthcare when dispatching the escort.</p> <p>All healthcare staff were provided with an electronic copy of this PPO Report and Clinical Review to provide the context and learning as to fully appreciate the basis for the recommendation.</p>	<p>Head of Healthcare</p>