

# Action Plan in response to the PPO Report into the death of Russell Platts on 12/10/2020 at HMP Doncaster

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor should ensure that staff:</p> <ul style="list-style-type: none"> <li>• consult with healthcare staff when they suspect that a prisoner is under the influence of illicit drugs; and</li> <li>• are aware that snoring can be a sign of a drug overdose.</li> </ul>	Accepted	<p>The Head of Residence and Head of Healthcare are conducting a joint review of the policy and procedures for reporting prisoners believed to be under the influence of illicit drugs. This will include the liaison between custodial and healthcare staff in order to reinforce the need for healthcare staff to be informed when a prisoner is believed to be under the influence of illicit drugs.</p> <p>The policy will also be updated to make clear the fact that snoring can be a sign of drug overdose.</p> <p>Whilst the review is being undertaken these requirements will form part of the morning briefings provided to staff, to ensure they are aware.</p> <p>Once the joint policy review has been completed, staff will receive a further briefing regarding the actions that must be taken by both custodial</p>	Head of Residence, Serco / Head of Healthcare, Practice Plus Group (PPG)	December 2021



			and healthcare staff when illicit drug use is suspected.		
2	The Governor should share this report with a PCO so she is aware of the Ombudsman's findings.	Accepted	The Head of Residence has shared a copy of this report with the named member of staff to ensure they are aware of the Ombudsman's findings.	Head of Residence, Serco	Completed
3	The Head of Healthcare should ensure that where a prisoner is suspected of being under the influence of illicit drugs, staff take clinical observations and monitor them regularly.	Accepted	The joint policy review being undertaken by the Head of Healthcare and Head of Residence will also ensure that there is clarity about the actions that must be taken by healthcare staff in relation to clinical observations and monitoring where a prisoner is suspected of being under the influence of drugs. The updated policy will then be reissued.  This is also an integral part of the staff induction provided to all PPG staff.	Head of Healthcare, PPG	December 2021
4	The Head of Healthcare should ensure that information requested by the PPO is provided promptly, in line with PSI 58/2010.	Accepted	The Head of Healthcare will be the nominated SPOC responsible for ensuring all requests for information from the PPO are responded to in a timely manner. In their absence, the Deputy Head of Healthcare will undertake that role. Any delays will be addressed as a matter of priority.	Head of Healthcare, PPG	Completed
5	The Head of Healthcare should review the reception screening process and ensure that staff are aware of their responsibilities to refer on to other services in line with NICE guidance NG57 and NG66.	Accepted	The Head of Healthcare has carried out a review of the reception screening process to ensure it is being carried out in line with NICE guidance. COVID restrictions had meant that most screenings were being undertaken by telephone, however face to face screenings have now been reintroduced for all prisoners, with a second screen offered within 7 days of reception.	Head of Healthcare, PPG	Completed



			In addition, a rotational programme has now been introduced, whereby all healthcare nurses spend time on reception as part of their regular duties. This will ensure they are aware of their responsibilities during the reception process and how to refer prisoners to other services and record the decisions on SystemOne, as part of the first and second screening process.		
6	The Governor should ensure that staff record information about suspected drug use and submit intelligence reports where appropriate.	Accepted	Staff will be reminded via the morning briefing of the importance of recording information about suspected illicit drug use. This will include the need to submit an intelligence report for each incident.	Head of Residence, Serco	November 2021

