

Action Plan in response to the PPO Report into the death of Mr Ryan Lawrence on 20.01.2021 at HMP Doncaster

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director should ensure that prisoners' personal contact numbers are checked in line with the requirements of PSI 04/2016.	Accepted	A full review of the procedures for checking prisoner's contact numbers has taken place, to ensure compliance with the requirements of PSI 04/2016.	Head of Reducing Reoffending, Serco	Completed
2	The Director should ensure that all patrol staff are issued with anti-ligature knives as part of their standard equipment.	Accepted	The Night Orderly Officer now conducts a full uniform check on all staff arriving on night duty to ensure they have the correct personal protective equipment, including anti-ligature knives.	Head of Regime Delivery Serco	Completed
3	The Director should ensure that all staff understand their responsibilities during medical emergencies, and in particular that staff know that they should: <ul style="list-style-type: none"> enter cells as quickly as possible in life-threatening situations, where it is safe to 	Accepted	All staff have been given a Toolbox Talk about the procedures that need to be followed when entering a cell as a result of a medical emergency, including when working alone. This includes reminding staff of the importance of entering a cell as quickly as possible where it is safe to do so, and to immediately cut the ligature from the	Head of Houseblock 1 and Suicide and Self-Harm (SASH) Serco	Completed



	do so, in line with PSI 24/2011; and • cut the ligature from the ligature point and remove the remnant of the ligature from the prisoner's neck.		ligature point and remove the ligature from the prisoner's neck. These Toolbox Talks will form part of yearly refresher training for staff.		
4	The Director should share a copy of this report with the PCO and OSO who found Mr Lawrence and arrange for a senior manager to discuss the Ombudsman's findings with them.	Accepted	A copy of this report will be shared with the named members of staff and the Ombudsman's report and findings will be discussed with them.	Head of Houseblock 1 and SASH Serco	October 2021
5	The Director should give clear guidance to staff about the circumstances where resuscitation is and is not appropriate in accordance with European Resuscitation Council Guidelines.	Accepted	Guidance on the European Resuscitation Council Guidelines is included in the PCO Initial Training Course. However, a Toolbox Talk will be provided to all operational staff to remind them of these guidelines and of the circumstances in which it is not appropriate to commence CPR.	Head of Strategic Management Serco	November 2021

