Action Plan – Mr Donald Veale at HMP Littlehey – Natural Causes on 24/01/2021				
No	**Recommendation**	**Accepted/ Not Accepted**	**Response**	**Target date for completion and function responsible**
1	The Governor and Head of Healthcare should review the training of prison staff in the use of defibrillators and the maintenance protocols, and provide assurance to the Ombudsman that they are satisfied that these are adequate.	Accepted	Reviews were carried out in June 2021. Staff are trained in the use of the defibrillator during their first aid training. Staff that have not received this training can still use a defibrillator as the defibrillators are designed to allow non-trained staff to use them. This is possible due to pictorial instructions as well as the defibrillator giving verbal instructions to the user on how to use it. Maintenance is carried out by Althea and the last service was on the 22 November 2020. Monthly checks are carried out by Prisons staff. The Governor is satisfied with the training and maintenance that is being provided. A protocol, including the use, maintenance, guidance on monthly checks and locations is currently being written.	Complete Governor August 2021