

Action Plan in response to the PPO Report into the death of Mr Trevor Ferguson on 09.12.2020 at HMP Garth

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and Head of Healthcare should ensure that all prisoners at risk of complications from COVID-19 are correctly identified and managed in line with national guidance.	Accepted	<p>All prisoners at risk of Covid 19 are identified from the reporting system within the clinical records. All prisoners are issued with a letter from the Governor along with Covid 19 information leaflets provided by healthcare in various formats to enable understanding of the risks associated with the pandemic. This is also recorded on a prisoner's Nomis record.</p> <p>To avoid this lack of clarity happening again, healthcare will also send a separate letter to each prisoner identified as clinically vulnerable this will be stored onto the system 1 records so there is a clearer evidence trail of the information issued to prisoners (December 2021).</p>	Head of Healthcare/Head of Residence	Complete



2	The Governor and Head of Healthcare should ensure that key actions and decisions are fully documented in personal and medical records.	Accepted	All information that is provided to prisoners is documented within the clinical records with a read code and brief summary of what has been provided. Any non-medical in confidence information will also be recorded onto Nomis.	Head of Healthcare/Head of Res	Complete
3	The Head of Healthcare should ensure that if a prisoner tests positive for COVID-19, healthcare staff create and document care plans; complete daily clinical checks; and take clinical observations at appropriate intervals.	Accepted	Robust processes are in place for all prisoners who have tested positive for Covid-19 to be monitored. A care plan is implemented within the clinical records and pulse oximeter with easy read guidance is issued. Healthcare review patients daily and update the care plan.	Head of Healthcare	Complete
4	The Governor should ensure that an ambulance is requested immediately after a medical emergency code is called and that essential information about the prisoner's condition is promptly given to the Ambulance Service, in line with Prison Service Instruction 03/2013.	Accepted	Following the recent revision of the PSI 03/2013 Garth has re-rolled their emergency response in custody protocol. This includes staff information notices but also a programme of awareness to ensure staff understand that the moment a code is called the control room requires the necessary information to ensure the ambulance can be dispatched. Staff briefings are currently being held and all staff are being issued with a medical response card with the questions they need to answer for the control room along with what is a code red and blue printed on the card.	Head of Safer Custody	December 2021

