

Action Plan in response to the PPO Report into the death of Mr Paul Andrews on 20/04/2021 at HMP & YOI Norwich

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should:</p> <ul style="list-style-type: none"> ensure that National Early Warning Score 2 (NEWS2) clinical assessments are completed and fully documented in the medical records when a prisoner is acutely unwell; and write to the Ombudsman to set out what has been done to implement this recommendation. 	Accepted	A Deteriorating patient pathway has been mapped, outlining the process for ongoing monitoring, tools, support and escalation process. The pathway is in place, has been read, and signed by all staff. It is also available on all wings as a reference guide. All staff have NEWS2 quick reference guides. NEWS2 training will be complete for all staff. NEWS2 record audit is to be undertaken quarterly. The Head of Healthcare will write to the Prisons & Probation Ombudsman advising her of actions taken.	Head of Healthcare Complete	1 February 2022
2	The Governor and Head of Healthcare should ensure that, in line with HMPPS and local policy, prisoners returning from hospital admissions of more than one day are placed in isolation for 14 days or until two COVID-19 tests are negative.	Accepted	HMP/YOI Norwich will follow government guidance in line with HMPPS policy on returning prisoners from hospital admissions.	Head of Healthcare	1 February 2022

