

Action Plan in response to the PPO Report into the death of David May on 16/09/2021 at HMP Hull

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that when clinical observations are being undertaken and recorded, these are complete and include all the observations required for an accurate NEWS2 score and that the NEWS2 score is documented.	Accepted	<p>Training on NEWS2 and basic observations has been provided (December 2021- March 2022) and there is a robust training programme in place which is closely monitored through internal electronic staff records and training reports.</p> <p>The electronic patient record has been updated (December 2021) with Arden's templates to ensure that NEWS2 is actively recorded. NEWS2 audit has been implemented to ensure staff are following the guidance issued. In addition, monthly record keeping audits are taking place to ensure compliance with NEWS2.</p>	Head of Healthcare	Complete
2	The Head of Healthcare and Prison GP services should ensure that communication with outside consultants and hospital departments is timely and accurate and includes information	Accepted	<p>Please see above.</p> <p>In addition, administration processes have been reviewed and checklist adopted (March 2022). The administration team will inform the consultant if any</p>	Head of Healthcare	Complete



	about any deterioration or concerns in the prisoners presentation.		appointments were scheduled when completing their usual hospital checks		
3	The Governor and the Head of Healthcare should ensure that all prisoners returning to the prison via Reception are seen and assessed by healthcare staff on return from hospital in a timely manner.	Accepted	<p>All patients returning from hospital are taken through the reception area and assessed by a nurse. This is documented on the template on the medical record.</p> <p>Staff returning patients outside of reception hours inform the nursing team so that a timely assessment of the patient can be undertaken by the nursing staff.</p> <p>Processes are in place whereby if communication is not received from Prison regarding the return of a patient, this is incident reported on the Datix system and discussed in the Local Delivery Board Meeting held on the first Friday of every month.</p>	Head of Operations Head of Healthcare	Complete

