

Action Plan in response to the PPO Report into the death of Anthony Dunning on 18/02/2022 at HMP Altcourse

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure all healthcare staff complete the NEWS2 score when recording clinical observations and that they adhere to the NEWS2 escalation protocol as appropriate.	Accepted	<p>A review of the NEWS 2 process has already occurred and will continue. The training has now been made mandatory.</p> <p>Weekly audits in relation to NEWS too continues with data collected discussed with staff.</p> <p>Staff meetings have been utilised to discuss importance and consequences of NEWS 2 especially in relation to Escalation process. Clinical supervision and safety huddles utilised to continue to reiterate and support staff. NEWS 2 is agenda item on staff meetings.</p> <p>NEWS2 templates have been reviewed and adapted to make mandatory fields. NEWS2 cards have been purchased with more to be ordered for staff to have them on their persons as quick way to refer to.</p> <p>All guidance has been included in emergency bags. Baseline NEWS 2 introduced in in-patient unit.</p> <p>NEWS 2 has been incorporated within the Complex care agenda and meetings. Assurance and compliance of Agency</p>	Head of Healthcare	July 2022



			<p>staff is also underway with this being expected ahead of commencing shifts. Weekly in-patient meetings have commenced with NEWS 2 for all those on the inpatient unit reviewed.</p> <p>A review of the monthly audit for NEWS has been completed to allow for audit to provide more assurance.</p>		
2	<p>The Director and Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> healthcare staff complete the medical section of the escort risk assessment fully and accurately; and authorising managers show that they have taken the medical information into account when assessing the prisoner's current level of risk. 	Accepted	<p>The Security Manager arranged for all HC staff to be briefed regarding the importance and expectation when completing the risk assessment. There has been significant improvements since and no known issues reported of concern. However should this arise again or similar concerns then we would revisit and address.</p> <p>All Duty Directors and Oscar 1s have been briefed about the need to review the medical section before making a decision on risk levels.</p>	<p>Head of Healthcare</p> <p>Director</p>	<p>Complete</p> <p>Complete</p>

