

**Action Plan – Mr Paul Johnstone at HMP Manchester – AFI on 02/01/2019**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, including that staff promptly use an emergency code to effectively communicate the nature of an emergency.	Accepted	<p>A Governor’s Order was re-issued in January 2020 as part of the routine update reminding staff of their responsibilities during medical emergencies and use of the correct codes. Staff are regularly reminded of their responsibilities and posters have been placed in all staff areas as a visual aid on emergency response codes.</p> <p>The Prison now has a regular training morning at the beginning of each month and training on medical emergencies has been delivered to approximately 150 staff members using a DVD as a training aid. All staff should have received this training by March 2020.</p> <p>Emergency Response in Custody (ERIC) stickers have been put on all wing computer terminals and distributed to all staff to stick in their diaries.</p>	March 2020 Training Manager and Head of Safer Custody
2	The Governor should ensure that all relevant staff, including healthcare staff, are invited to the debrief following a death in custody.	Accepted	In August 2019 the Head of Safer Custody and Safer Custody Custodial Manager completed training in the holding and recording of hot debriefs. Training is now being delivered by them to relevant managers with a target date for completion of April 2020. The training is completed using a nationally developed powerpoint presentation. The Safer Custody department will keep a copy of all hot debriefs completed following a death in custody	April 2020 Head of Safer Custody
3	The Prison Group Director for Long Term High Security North should write to the Ombudsman setting out what he is doing to satisfy himself that meaningful action is being taken to improve Manchester’s response to medical emergencies and the holding of debriefs.	Accepted	The Prison Group Director for Long Term High Security North will respond to the Ombudsman within three months.	April 2020 PGD LTHSN