

Action Plan in response to the PPO Report into the death of Mr Robert Nevols on 26/02/2021 at HMP Rye Hill

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director and Head of Healthcare should ensure that staff identify prisoners who are at high risk of complications from COVID-19 and manage such prisoners in line with national guidance.	Accepted	All such patients are flagged on SystemOne which is our clinical software. The Head of Healthcare and the Head of Safer Custody go to these patients to have a conversation with them and explain the risks and offer a different regime for those most at risk.	Head of Healthcare	Complete
2	The Head of Healthcare should ensure that healthcare staff use the National Early Warning Score (NEWS) 2 to assess patients effectively and appropriately address any clinical deterioration.	Accepted	All staff are now trained in NEWS 2 and the escalation process. Training is now provided on our Learning Management System and it is mandatory for all staff to complete the NEWS 2 module.	Head of Healthcare	Complete
3	The Head of Healthcare should ensure that all clinical assessments are	Accepted	All healthcare staff are fully aware that they should be documenting all clinical assessments.	Head of Healthcare	31st December 2021

	fully documented in the patient's medical record.		All staff will have future triage training which will help with clinical assessments and documentation. The Head of Healthcare has requested from the Governance team a clinical assessment audit tool, which will allow audits, random assessments from SystemOne. This will ensure assurance of our processes.		
4	The Director should ensure that managers carry out formal risk assessments when reviewing the use of restraints on seriously ill prisoners in hospital, to ensure informed and appropriate decisions.	Accepted	As situations change dynamic risk assessments are to be carried out, these will include reference to the Graham Judgements and will be fully documented by the Duty Director and bed watch staff. Any timescales for re-assessment will be noted in the documentation and adhered to. All Duty Directors to be briefed re these changes. Duty Directors are to brief escort/ bed watch staff daily to ensure that any change in cuffing is fully documented in the ongoing record for future reference.	Head of Safer Custody	30th September 2021

