

Action Plan – Robert Evans at HMP Swansea -Self-Inflicted on 14/01/18

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all newly received prisoners have baseline observations during their initial health assessment and that prisoners withdrawing from alcohol are assessed using the CIWA tool.	Accepted	<p>In August 2018, all healthcare staff were emailed by the Head of Healthcare about ensuring CWIA scales are completed for all patients disclosing alcohol dependence and regular use. They were reminded that a CIWA scale must be completed prior to administration of medication to help with alcohol withdrawal.</p> <p>Training on CWIA scales was provided to healthcare staff in August 2018. Since August 2018, the prison healthcare team have worked with the local health board to develop the Quality Assurance team tool kit The CWIA scales are checked in patients' records as well as other matrix contained on the template. The CWIA scale has been added to the quality Assurance audit template. The audit is run monthly and saved in the prison audit file.</p>	Head of Healthcare Completed
2	The Governor should ensure that all staff understand their responsibilities during medical emergencies so that they efficiently communicate the nature of a medical emergency in line with national and local instructions.	Accepted	<p>The Governor of HMP Swansea reminded all staff of their responsibilities regarding medical emergencies and the calling of an ambulance during a morning briefing with all staff in July 2018.</p> <p>A flow chart of the process from the calling of an emergency code and the calling of an ambulance has been displayed in the control room since August 2018. This process is in line with the agreed protocols with the ambulance service, through the Memorandum of Understanding.</p>	Governor Completed
3	The Governor and Head of Healthcare should ensure that staff are aware of the	Accepted	Guidance to staff via a Governor's Notice was reissued to all staff in July 2018. The Governor's Notice contained the	Governor Head of

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	circumstances in which resuscitation is inappropriate.		guidance issued by HMPPS, The Royal College of Nursing and the Royal College of General Practitioners, providing information to support the decision making process of when not to perform Cardiopulmonary Resuscitation (CPR). In July 2018, the Governor and the Head of Healthcare also provided information on appropriate use of CPR during a morning briefing.	Healthcare Completed