

**Action Plan – Mr Gerard Paul Thompson at HMP Manchester – AFI on 20/11/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	<p>The Governor should ensure that all staff are made aware of, and understand their responsibilities during medical emergencies, including that:</p> <ul style="list-style-type: none"> <li>•staff radio a medical emergency without delay; and</li> <li>•an emergency ambulance is called immediately.</li> </ul>	Accepted	<p>A notice to staff (NTS) was republished in August 2021 setting out the medical emergency codes to be used when responding to an incident. The NTS also includes the requirement for staff to provide information on a prisoner's condition, particularly if they are breathing or not, to the control room, as soon as possible, and for an ambulance to be requested immediately following a medical emergency code being called.</p>	<p>Head of Safer Custody Completed</p>
2	<p>The Governor should ensure that staff are given clear guidance and understand the circumstances, in line with European Resuscitation Council Guidelines, when they should not try to resuscitate prisoners.</p>	Accepted	<p>Staff receive initial first aid and resuscitation training during Prison Officer Entry Level Training (POELT). A reminder has been sent out to all staff detailing the European Resuscitation Council Guidelines on when it is or is not appropriate to attempt resuscitation.</p>	<p>Head of Healthcare Completed</p>
3	<p>The Governor should share a copy of this report with the officers who tried to resuscitate Mr Thompson and arrange for a senior manager to discuss the Ombudsman's findings with them.</p>	Accepted	<p>The Safer Custody Custodial Manager has shared a copy of the report and discussed the Ombudsman's findings with named staff.</p>	<p>Head of Safer Custody Completed</p>