

Action Plan – Mr Anthony Hardy at HMP Frankland – Natural Cause on 25/11/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all new prisoners receive a reception health screen promptly on arrival and a secondary health assessment within seven days, in line with NICE guidance 57.	Accepted	The Head of Healthcare will ensure processes are in place to confirm that all reception and secondary screenings are completed within the timeframe to allow for continuity of care.	Complete Head of Healthcare
2	The Head of Healthcare should ensure that clinical tests and observations are carried out at appropriate intervals and documented.	Accepted	The Head of Healthcare will ensure that all healthcare personnel are up to date with NEWS2 training and are aware of the escalation process and implementation of a care management plan when clinically indicated. This will allow for early intervention of the deteriorating patient.	Complete Head of Healthcare
3	The Head of Healthcare should ensure that all critical clinical information is provided to the ambulance service when a prisoner is taken to hospital, including medication dosages.	Accepted	The Head of Healthcare ensured (August 2021) that healthcare staff hand over patient information to ambulance crew. This could be in the form of a patient quick glance summary. This must include medication dosages.	Complete Head of Healthcare
4	The Governor and Head of Healthcare should ensure that: • healthcare staff accurately reflect the current health and mobility of a prisoner when they complete an escort risk assessment; and	Accepted	The Head of Healthcare is to ensure the Graham judgement and actions are embedded within the team. All staff undertaking Risk assessment are to be briefed by the Head of Operations and provided with a copy of the Graham Judgment regarding part 9 of the escort risk assessment – Analysis of Assessment. It is this part that highlights the use of restraints on the terminally ill or seriously ill prisoner must be at all times proportionate to perceived security risk and be balanced by	Complete Governor & Head of Healthcare

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	<ul style="list-style-type: none"> prison managers regularly review the level of restraints used on prisoners in hospital. 		<p>considerations of care and decency for the prisoner. (Graham Judgment). This will include reinforcement with nursing staff about the recording of a prisoner's current health and mobility within the risk assessment.</p> <p>Training had been delivered and post audit is to be carried out.</p>	
5	The Governor should ensure that if a prisoner is suspected of having contracted COVID-19, he is given the opportunity for someone to be notified.	Accepted	The current process for notification is embedded as part of our procedures and contingency plans. HMP Frankland has a 24 hour on call 'Family Liaison Officer' (FLO) rota. A formal instruction has been issued to remind Governor Grades/ Custodial Managers/ Head of Healthcare (in March 2022) to ensure that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill or is suspected of contracting illnesses such as COVID-19.	Complete Head of Business Assurance FLO lead)/ Head of Safety and Equalities
6	The Governor should ensure, in line with Prison Rule 22, that a prisoner's next of kin is informed promptly if he becomes seriously ill.	Accepted	<p>The current process for notification is embedded as part of our procedures and contingency plans. HMP Frankland has a 24 hour on call 'Family Liaison Officer' (FLO) rota. A formal instruction has been issued to remind Governor Grades/ Custodial Managers/ Head of Healthcare (in March 2022) to ensure that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill.</p> <p>A delay in this process occurred as incorrect NOK details had been entered on the prison systems. This has been corrected in that a full review of all prisoners NOK details have been completed.</p>	Complete Head of Business Assurance FLO lead)/ Head of Safety and Equalities