

# Action Plan in response to the PPO Report into the death of Neil Bott 20/12/2021 at HMP Stoke Heath

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines and in particular, staff should:</p> <ul style="list-style-type: none"> <li>• ensure case reviews are multidisciplinary, with healthcare staff in attendance where appropriate; and</li> <li>• set support actions that are specific, meaningful, and tailored to the individual to reduce their risk.</li> </ul>	Accepted	<p>All case co-ordinators have been reminded during briefings to complete multi-disciplinary case reviews and to ensure that healthcare staff are given as much notice as possible with reviews held at a mutually convenient time, wherever possible.</p> <p>Case co-ordinators have also been reminded that meaningful support actions should be set which are specific to the individual needs of each person.</p> <p>The ACCT procedures are monitored as part of the quality assurance checks that are completed by the Safer Custody managers and the Duty Governor. This is to ensure that the process is managed by all staff in line with national guidelines.</p> <p>All case co-ordinators have been allocated case co-ordinator refresher training and a number of staff have already completed this as part of ACCT version 6, which covers all case review requirements. Case co-ordinator refresher sessions will continue to run throughout 2023 and will remain ongoing to ensure staff are reminded of the requirements of case reviews and support actions.</p>	<p>Head of Safer Custody HMPPS</p> <p>Head of Healthcare Shropshire Community Health NHS Trust</p>	Completed



2	<p>The Head of Healthcare at Hewell should ensure that relevant medical issues, such as non-compliance with critical medication, is recorded on the Person Escort Record and if appropriate, the prisoner's issues are discussed with the receiving prison.</p>	Accepted	<p>A Notice to Staff was published in September 2022 to remind clinical staff that relevant medical issues, such as non-compliance with critical medication, is recorded on the Person Escort Record and where appropriate, the prisoner's issues should be discussed with the receiving prison.</p> <p>It is recognised that all relevant medical issues are subject to the individual patient's care needs. The PPO and Clinical Review reports will therefore be shared with healthcare staff, alongside the notice, and discussed during briefings. This is to provide the wider context to ensure that staff understand the requirements of completing the PER form and contacting receiving prisons, when necessary.</p>	Head of Healthcare PPG	Completed
3	<p>The Head of Healthcare should ensure that healthcare staff:</p> <ul style="list-style-type: none"> <li>• are familiar with the food refusal policy;</li> <li>• refer any prisoner refusing food or drink for a mental capacity assessment and to the prison GP; and</li> <li>• notify relevant staff to ensure monitoring is appropriately recorded.</li> </ul>	Accepted	<p>During September 2022, the Head of Healthcare and the clinical manager checked that all existing staff are familiar with the food refusal policy and will also ensure that all new starters are aware of this policy through induction training.</p> <p>Staff were also reminded through briefings that any prisoner refusing food or fluids must be assessed initially and referred for a mental capacity assessment. Staff were also reminded of the need to notify relevant staff to ensure monitoring is appropriately recorded in line with policy.</p>	Head of Healthcare Shropshire Community Health NHS Trust	Completed

