

Action Plan – Mr Stacey Lockwood at HMP Humber – Self Inflicted on 02/08/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should ensure that all staff, in particular, healthcare staff, follow national and local guidance for identifying prisoners at risk of suicide and self-harm and for managing and supporting them. In particular, that they</p> <ul style="list-style-type: none"> identify and recognise triggers for suicide and self-harm, remain alert to the changes in a prisoner's risk caused by these triggers and act when appropriate offering support; and share information about a prisoner's mental health or risk factors for suicide and self-harm to provide collaborative care and treatment. 	Accepted	<p>All newly employed prison staff, including healthcare, receive Suicide and Self Harm (SASH) training, which includes awareness of ACCT procedures as part of their induction. Staff are provided with an in-depth overview of safer prisons and guidance around the opening of an ACCT, including risk identification. In addition, all healthcare staff must complete the 'Suicide Let's talk' E-learning training.</p> <p>To reinforce this learning and strengthen understanding around ACCT processes, including the importance of recording and sharing of information, the prison training department will organise further SASH training days with priority given to healthcare staff.</p> <p>A Safer Custody up-skilling plan has also been put in place, which will provide bite-size refresher training for all staff, including CHCP and other non-directly employed staff.</p> <p>Locally developed key message alerts are also regularly shared with staff. In March 2020, a key message was issued reminding staff of the risk factors and triggers that should be considered when assessing the risk of suicide and self-harm. The importance of building relationships and holding regular conversations was also reiterated so that a full assessment of risk can be undertaken, rather than decisions being made on presentation alone.</p> <p>The prison are also working towards ensuring that all healthcare staff have access to and are trained in the use of HMP IT systems, particularly NOMIS. This will allow them access to all electronic systems so that relevant risk</p>	Head of Safety October 2020

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			<p>information can be easily shared between healthcare and prison staff. It is hoped that this will be completed by the end of October 2020. Going forward access and training will be provided as part of the induction process, with monitoring undertaken to ensure this has happened.</p> <p>HMP Humber is regularly visited by the Group Safety Team who assure effective process and practices in place for recognising and managing self-harm and suicide, regular training sessions are held to up skill staff.</p>	
2	The Head of Healthcare should ensure that prisoners are only discharged from secondary mental health services following multidisciplinary discussion.	Accepted	Following the death of Mr Lockwood the CHCP manager introduced a Single Operating Platform (SOP), which clearly sets out the criteria for discharge, including the need for the patient to be discussed during a multidisciplinary team meeting before discharge is agreed. This is now embedded and all staff are aware.	Head of Healthcare Completed
3	The Head of Healthcare should ensure that there is an effective system in place to monitor compliance with care plans.	Accepted	The CHCP manager accepts that compliance and governance was not as expected, but offers reassurance that recent CQC and Record Keeping audits reflect improvement.	Head of Healthcare Completed
4	<p>The Head of Healthcare should:</p> <ul style="list-style-type: none"> • share this report with Nurse A and discuss the Ombudsman's findings with him; • consider whether any 	Accepted	<p>The report and its findings have been shared and discussed with the nurse named in the report. All reports are routinely shared and discussed with all staff within CHCP and lessons learned are taken forward during staff meetings. This is a fully embedded practice.</p> <p>A Simple Investigation (SI) was undertaken immediately following Mr Lockwood's death. The CHCP manager confirms that as a result the named</p>	Head of Healthcare Completed

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	further action is required; and <ul style="list-style-type: none"> • report back to the Ombudsman. 		nurse has received additional supervision and opportunities for reflection with ongoing assessment being undertaken.	
5	The Governor should ensure that: <ul style="list-style-type: none"> • effective supply and demand reduction strategies are properly implemented to help reduce the availability and abuse of drugs, including PS; • staff are vigilant to signs of drug use and take appropriate action; and • there is a robust use of intelligence and drug testing to reduce the supply of and demand for drugs, including PS. 	Accepted	<p>The local Drug Strategy was reviewed in September 2019, following the outcome of the needs analysis survey results. The Drug Strategy is a live document that is reviewed monthly at the local Drug Strategy meeting. This ensures that the strategy is updated with regard to emerging trends and themes and enables HMP Humber to focus resources, such as MDT and the Recovery team, in the area that is required at the time.</p> <p>In February 2020, the PS strategy was also updated and re-published. This focuses on the supply, demand and recovery of PS, as well as the safe systems of work and health and safety surrounding staff and men dealing with PS incidents. This is also a live document which is also reviewed alongside the Drug Strategy at the monthly Drug Strategy meeting.</p> <p>Community notices continue to be published to staff around the mandatory actions to be taken if someone is suspected of being under the influence. The most recent notice was published in February 2020.</p> <p>HMP Humber are satisfied that a robust intelligence monitoring process is in place and work closely with the Yorkshire Regional Intelligence hub. Any intelligence that is of concern is analysed by the hub and discussed at the local Safety and Security meeting and the local TTCG meeting chaired by the Governor. This also ensures that appropriate drug testing is being undertaken</p>	Head of Drug Strategy Completed

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			with outcomes monitored.	