

Action Plan in response to the PPO Report into the death of Mr Matloob Hussain on 27/02/2021 at HMP Oakwood

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that repeat clinical observations are arranged and actioned without delay.	Accepted	Since Mr Hussain's death, Practice Plus Group published a Standard Operating Policy titled 'Monitoring of patients who test positive for COVID' which sets out guidance on the frequency of monitoring patients who are exposed to the coronavirus which has been shared and circulated to staff. Published November 2020 and updated July 2021.	Head of Healthcare PPG	Complete
2	The Head of Healthcare should ensure that there is a robust and auditable process to follow-up outstanding hospital appointments.	Accepted	Admin team review hospital waiting list referral times monthly and follow up those appointments which are urgent and/or have been outstanding the longest which is now recorded on to the patient's medical records. All appointments are clinically screened prior to cancelling.	Head of Healthcare PPG	November 2021



3	<p>The Director and Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> • healthcare staff fully and accurately reflect the current health and mobility of a prisoner when they complete an escort risk assessment; • all staff undertaking risk assessments for prisoners taken to hospital understand the legal position, and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time. 	Accepted	<p>Clinical teams to ensure that rationale regarding risk assessment outcome is documented clearly on the risk assessment to allow the Duty Governor to make an informed decision.</p> <p>The escort risk assessment has been reviewed as has the Patient Escort Record. Refresher training has been given to all clinical staff.</p> <p>This has been communicated to staff in multiple forums especially in cases whereby the transfer to hospital is an emergency. The Duty Clinical Manager or their delegate must ensure this is completed accurately and in line with the patient's current condition.</p>	The Director and Head of Healthcare PPG	Complete
---	---	----------	--	---	----------

