

# Action Plan in response to the PPO Report into the death of Mr Robert Sansford on 10/10/2021 Post Release Death from HMP Elmley

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that staff notify prisoner's next of kin immediately when they become seriously ill, in line with PSI 64/2011.	Accepted	<p>HMP Elmley is implementing a process to ensure that a Family Liaison Officer (FLO) is allocated at the point that a prisoner is assessed as being seriously ill. The FLO will make contact with the nominated next of kin to inform them of the hospital admission. Prisoners will always be asked if they wish for their next of kin to be contacted and this will be recorded on their NOMIS case notes.</p> <p>The process will be managed through the orderly office, and awareness training of the role and responsibilities of the FLO role will be provided to the senior management team and Custodial Managers (CMs).</p> <p>In addition to this process, when a prisoner is diagnosed with a serious underlying medical condition, the prisoner will be asked if they wish for their next of kin to be informed. This will be recorded on their medical case notes.</p>	<p>Deputy Governor and Head of Safer Custody HMPPS</p> <p>Head of Healthcare Oxleas NHS Foundation Trust</p>	August 2022

